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PARTS AND SERVICE

920.822.3951 x 1101

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# **NEW GAME REGISTRATION**

### REGISTERING YOUR NEW GAME ENTITLES YOU TO AN EXTENDED WARRANTY\* ADD 3 MONTHS TO THE WARRANTY OF THIS GAME BY COMPLETING AND SUBMITTING THIS FORM BY FAX OR MAIL.

| Game Name (one game per form):                           | Date:                                   |
|--|---|
|  |   |
| Game Serial Number (located on the back of the cabinet): | Game Location Type<br>Please Check One: |
| Game Owner/Operator Company Name:                        | Family Fun Center                       |
|  | Sports Bar                              |
| Game Owner/Operator Address:                             | Mall                                    |
| Game Owner/Operator City/State/Zip:                      | Restaurant                              |
|  | Laundromat                              |
| Game Owner/Operator Phone Number:                        | Movie Theatre                           |
|  | Bar Bar                                 |
| Game Owner/Operator Fax Number:                          | Other (please specify)                  |
| Game Owner/Operator E-Mail Address:                      |   |
|  |   |
| Game Location Name and Address:                          |   |

\*NOTE: Extended warranty only applies if ALL boxes on this form are complete. One game per form. Extended warranty does not apply to used or close-out games.



Bay Tek Games Inc. 1077 East Glenbrook Dr. Pulaski, WI 54162 Fax: 920.822.8936 Phone: 920.822.3951 www.baytekgames.com **OUR VISION** 

# We Aspire To Be The Best In The World At Developing And Manufacturing

**Coin Operated Games For Our Customers.** 

**OUR MISSION** 

# The Bay Tek Family Provides Fun and Profit Through Innovative Coin Operated Games.







# OUR OTHER EXCITING PRODUCTS

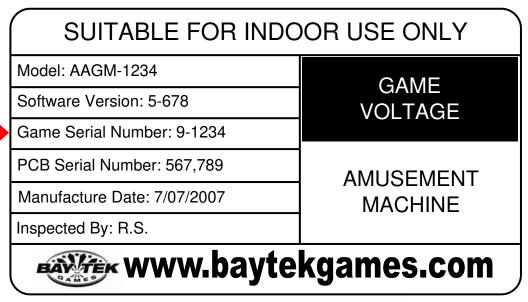


Game Serial Number (Located on the back of the cabinet, see figure below.)

**Date of Installation** 

Installed by

Bay Tek Games Inc. 1077 East Glenbrook Dr. Pulaski, WI 54162 www.baytekgames.com E-Mail: service@baytekgames.com Service: 920.822.3951 x 1102 Parts: 920.822.3951 x 1101 Fax: 920.822.8936 Service Fax: 920.822.1496 Sales: 920.822.3951





# SERVICE FIRST NETWORK



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### SERVICE FIRST NETWORK CONTACT INFO

Fax directly to service department: 920.822.1496 8 A.M. - 5 P.M. CST MON. - FRI.

> Comments / Questions: 920.822.3951 x 1101 8 A.M. - 5 P.M. CST MON. - FRI.

Email : service@baytekgames.com



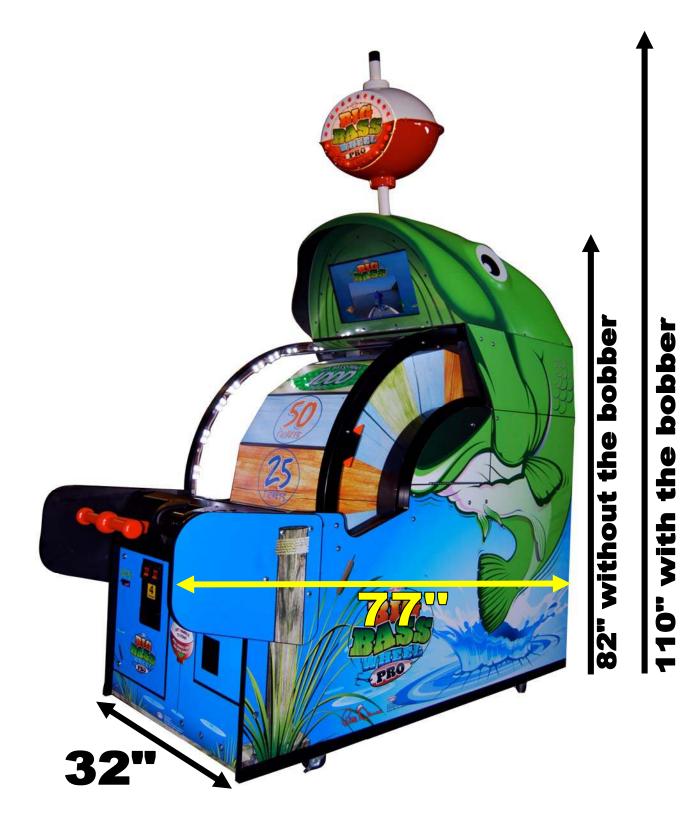
REEL IN the fun with BIG BASS WHEEL PRO<sup>™</sup> from Bay Tek Games.

Players step up and pull the handle to spin the big wheel. When the wheel stops, players are awarded with tickets. For an even bigger catch – a Big Bass Bonus has been added to the wheel where players can win up to 1000 tickets for their perfect spin!

This game serves as a true attraction piece as the big wheel offers great eye-appeal for any location while funny fishing bloopers provide added laughs & entertainment for the entire family!



# GAME MEASUREMENTS



# SAFETY PRECAUTIONS

# DANGER



DO NOT perform repairs or maintenance on this game with the power ON. Unplug the unit from the wall outlet or shut off the power at the power strip located inside the game cabinet.

WARNING



Use of flammable substances can cause severe burns or serious injury. Always use NON-FLAMMABLE solvents for cleaning. DO NOT use gasoline, kerosene, or thinners.

# CAUTION



TO AVOID POSSIBLE INJURY, DO NOT REMOVE ANY GUARDS! SERVICE TO BE PERFORMED BY AUTHORIZED PROFESSIONAL TECHNICIANS ONLY! ALL POWER TO THE GAME MUST BE TURNED OFF!

CAUTION



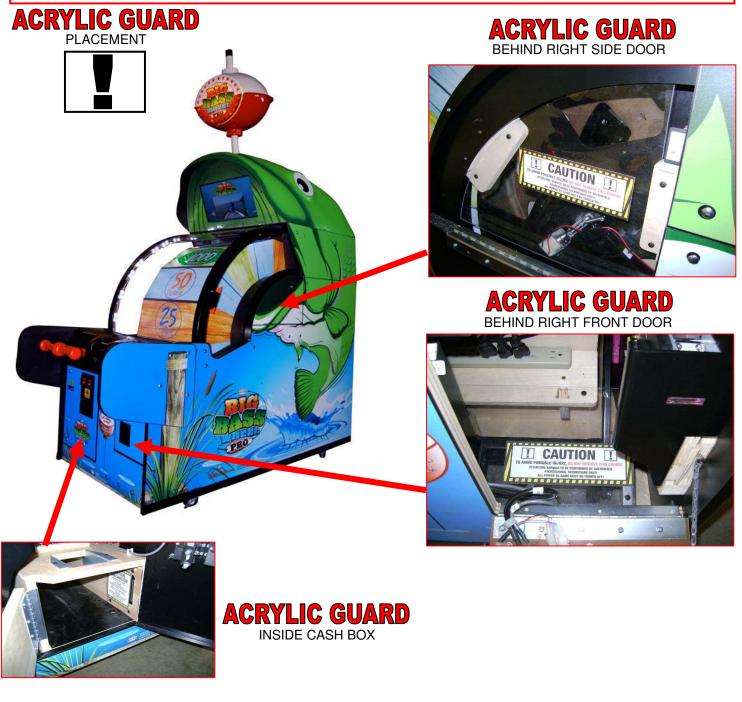
Lifting heavy objects can cause back, neck, or other injuries. Be sure adequate lifting and moving devices are available when unloading, unpacking, and moving this game.

# SAFETY PRECAUTIONS

BIG BASS WHEEL PRO HAS THREE ACRYLIC SHIELDS INSIDE THE GAME TO PROTECT AGAINST PERSONAL INJURY. THESE GUARDS MUST REMAIN ON AT ALL TIMES.

IF GAME REPAIR IS REQUIRED, SERVICE SHOULD BE PERFORMED BY <u>AUTHORIZED PROFESSIONAL TECHNICIANS</u> ONLY. THESE GUARDS ARE CLEARLY DECALED AND SHOULD REMAIN ON THE GAME <u>AT ALL TIMES</u>.

THESE GUARDS AND DECALS REQUIRE A REGULAR MAINTENANCE INSPECTION (1 TIME PER WEEK MINIMUM) AND SHOULD BE REPLACED AS NECESSARY.



# **INSPECTING THE GAME**

Inspect the game for any damaged, loose, or missing parts. If damage is found please contact the carrier first then contact Bay Tek Games at 920.822.3951 or e-mail at service@baytekgames.com to order replacement parts.

### PARTS INCLUDED:

2 SIDE GUARD SAFETY "FINS" - RIGHT SIDE PART NUMBER **WABBW0070** - LEFT SIDE PART NUMBER **WABBW0071** 

-SAFETY GUARDS HARDWARE

### AAKIT-BBW1-HDWR

(8) A5BOCG140

- (9) A5NUHX060
- (9) A5WASI010
- (1) A5BOHH115
- (2) A5WAFL060

**1 BOBBER ASSEMBLY** 

1 POWER CORD



# SERVICE CONNECTIONS / POWER REQUIREMENTS

All Bay Tek games are 110V unless specifically ordered 220V. The game will draw **2-3 AMPS** at start up. Outlets should be rated for **20 AMPS** or higher.

The game voltage can be found on the serial number decal, see below.

# SUITABLE FOR INDOOR USE ONLY Model: AAGM-1234 Software Version: 5-678 Game Serial Number: 9-1234 PCB Serial Number: 567,789 Manufacture Date: 7/07/2007 Inspected By: R.S. AMUSEMENT MACHINE Inspected By: R.S.

# ATTENTION

Be sure the electrical power matches the game requirements. See the serial number decal located on the back of the game cabinet.

# ATTENTION

Always plug this game into a grounded circuit.

# **ATTENTION**

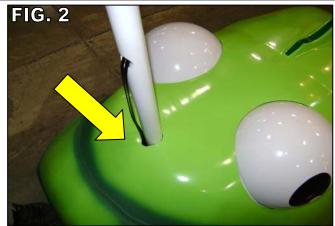
If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

Unlock and remove the backdoor. Unlatch the front window. The front window should now slide upwards. Slide the woindow until it rests on the floor behind the game.

Step 1

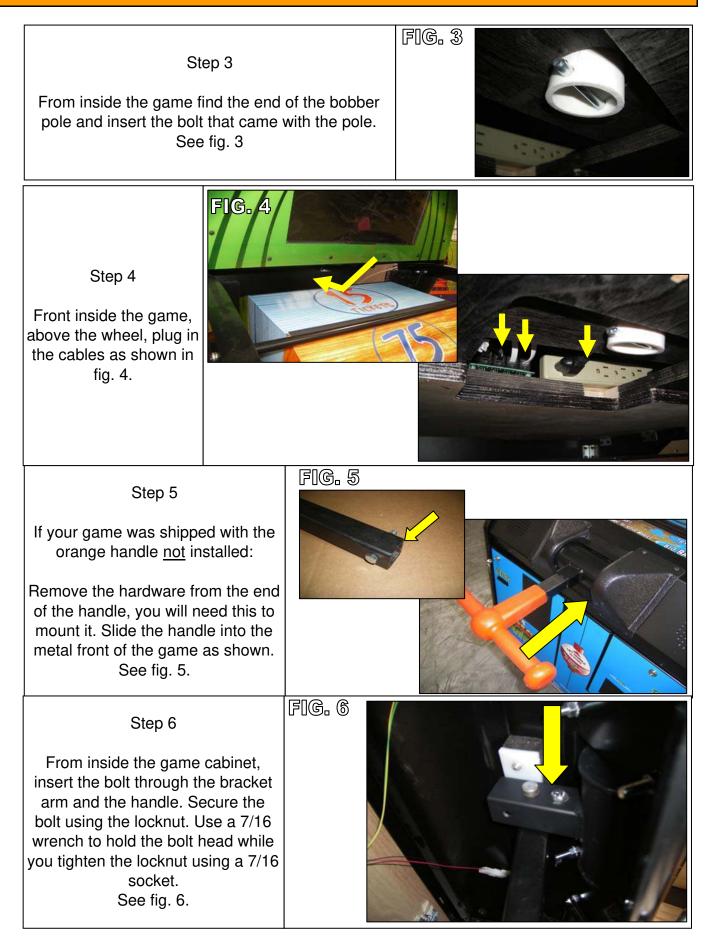
See fig. 1.





Step 2

Insert the bobber pole in the hole on top of the fish head. There is a wooden brace under the head that the pole should sit in. Make sure the cables run down the hole as well. See fig. 2.



### SAFETY SIDE GUARDS:

THE FACTORY REQUIRES THAT BOTH GUARDS ARE FASTENED TO THE GAME AT ALL TIMES. THE SAFETY GUARDS HELP PROTECT AGAINST POSSIBLE INJURY. THE FACTORY ALSO REQUIRES THESE GUARDS TO BE INSPECTED WEEKLY BY AUTHORIZED PERSONNEL. EVERY WEEK CHECK THE BOLTS AND LOCKNUTS TO ENSURE TIGHTNESS.

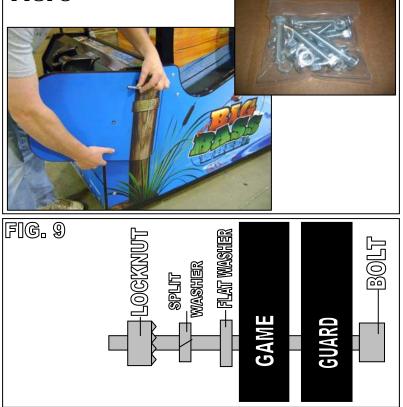
Step 7

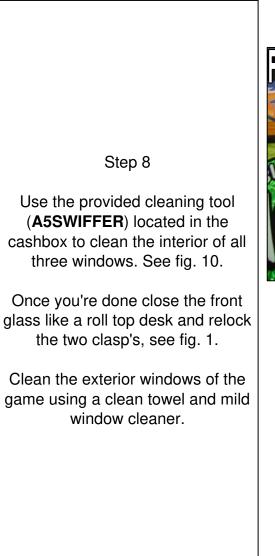
On both side of the cabinet there are a total of 8 holes used for mounting the side guards, fig. 7. Use can find the mounting hardware in the cashbox, fig. 8.



FIG. 8

Place the bolt through the hole in the guard and into the cabinet.From inside the cabinet secure the bolts using the flat washer, split washer, and locknut, fig. 9.







Step 9

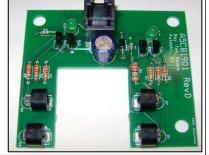
You may now plug your game in. We suggest playing a few games to ensure proper operation and ticket payout.

# **KEY COMPONENTS**

# AACB1901 ENCODER WHEEL SENSOR

# AACB1900 I/O BOARD

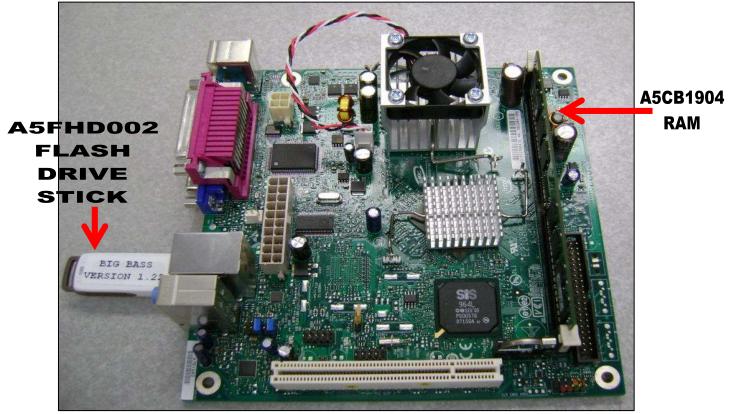
LOCATED BEHIND THE LEFT SIDE ACCESS DOOR



LOCATED BEHIND THE LEFT SIDE FRONT DOOR



# AAMB6 MOTHER BOARD



LOCATED BEHIND THE RIGHT SIDE FRONT DOOR. INCLUDES THE RAM AND FLASH DRIVE.

THE FLASH DRIVE MAY VARY.

BAY TEK GAMES, INC.

**BBW-PRO SERVICE MANUAL** 

# ACCESS THE OPERATOR MENU

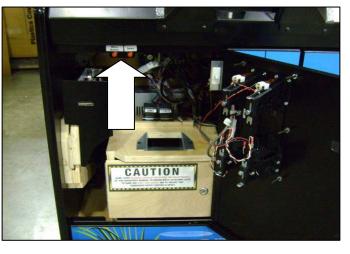
### BIG BASS WHEEL™ IS EQUIPPED WITH AN ONSCREEN OPERATOR MENU. THIS MENU WILL ALLOW YOU TO CONTROL ALL THE GAME FEATURES AND SETTINGS ALONG WITH MONITORING THE STATISTICS.



THE MENU BUTTONS ARE LOCATED INSIDE OF THE DOOR.

PRESS "MENU" TO ACCESS THE OPERATOR MENU ON THE GAME DISPLAY IN THE FISH HEAD.

USE THE "SELECT" BUTTON TO CHANGE THE FUNCTIONS.

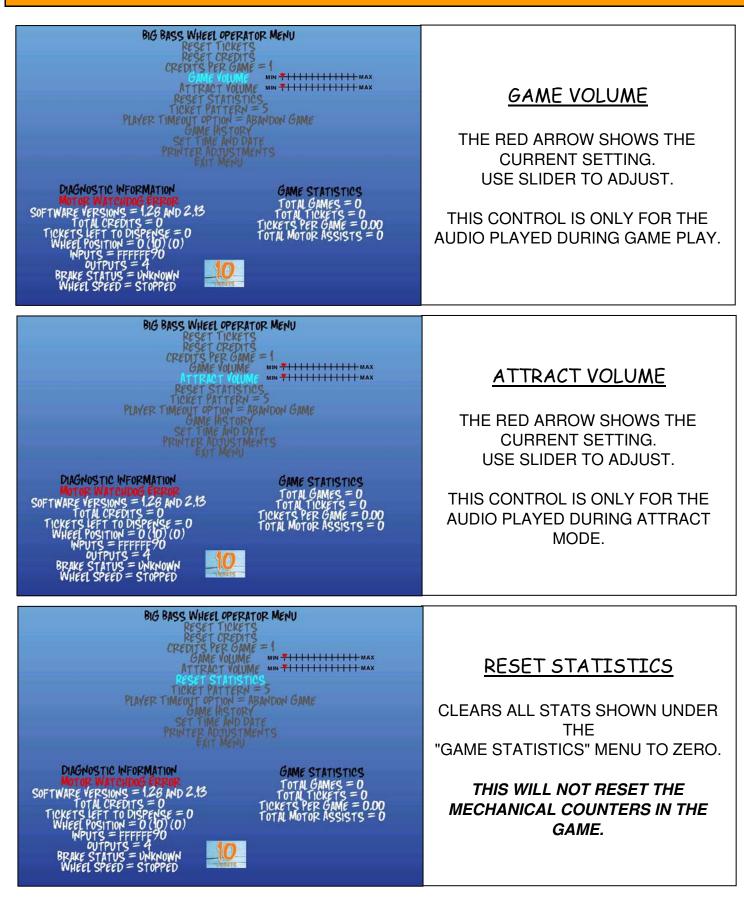


THE FOLLOWING PAGES WILL SHOW THE SCREEN SHOTS OF THE OPERATOR MENU AND GAME INFORMATION. USE THE LEFT AND RIGHT RED BUTTONS TO NAVIGATE THE SELECTIONS.

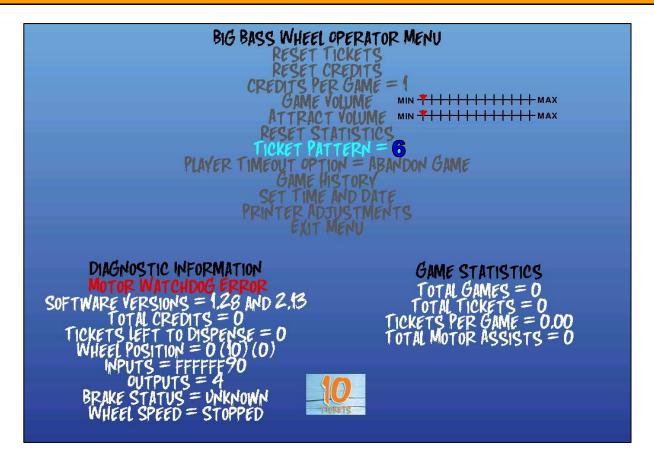
# **RESET TICKETS -- RESET CREDITS -- CREDITS PER GAME**



# GAME VOLUME -- ATTRACT VOLUME -- RESET STATISTICS



TICKET PATTERNS



# TICKET PATTERN

SHOWS CURRENT PATTERN AS SHIPPED FROM THE FACTORY.

### FACTORY SETTING:

6

SEE AVAILABLE PATTERNS ON THE NEXT TWO PAGES.



TO ORDER THE NEEDED DECALS TO CHANGE THE PATTERN FROM THE FACTORY DEFAULT PLEASE CALL THE BAY TEK GAMES PARTS DEPARTMENT AT 920-822-3951 X1101

# **AVAILABLE PATTERNS**



THE NUMBERS LISTED AT THE BOTTOM OF EACH PATTERN ARE ESTIMATED TICKET PAYOUTS PER GAME BASED ON CUSTOMER FEEDBACK AND MAY VARY DEPENDING ON THE SKILL OF THE INDIVIDUAL PLAYER. PLEASE USE THE NUMBERS AS A GUIDE ONLY.

BAY TEK GAMES, INC.

# **AVAILABLE PATTERNS**



THE NUMBERS LISTED AT THE BOTTOM OF EACH PATTERN ARE ESTIMATED TICKET PAYOUTS PER GAME BASED ON CUSTOMER FEEDBACK AND MAY VARY DEPENDING ON THE SKILL OF THE INDIVIDUAL PLAYER. PLEASE USE THE NUMBERS AS A GUIDE ONLY.

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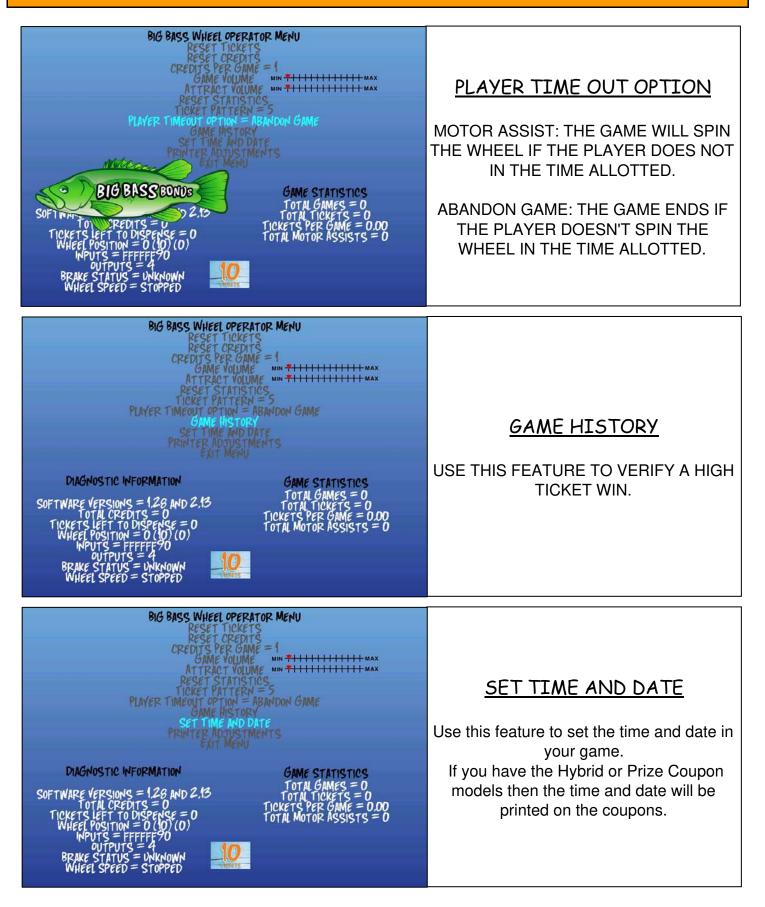
# **AVAILABLE PATTERNS**



THE NUMBERS LISTED AT THE BOTTOM OF EACH PATTERN ARE ESTIMATED TICKET PAYOUTS PER GAME BASED ON CUSTOMER FEEDBACK AND MAY VARY DEPENDING ON THE SKILL OF THE INDIVIDUAL PLAYER. PLEASE USE THE NUMBERS AS A GUIDE ONLY.

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# PLAYER TIME OUT OPTION -- GAME HISTORY -- SET DATE AND TIME

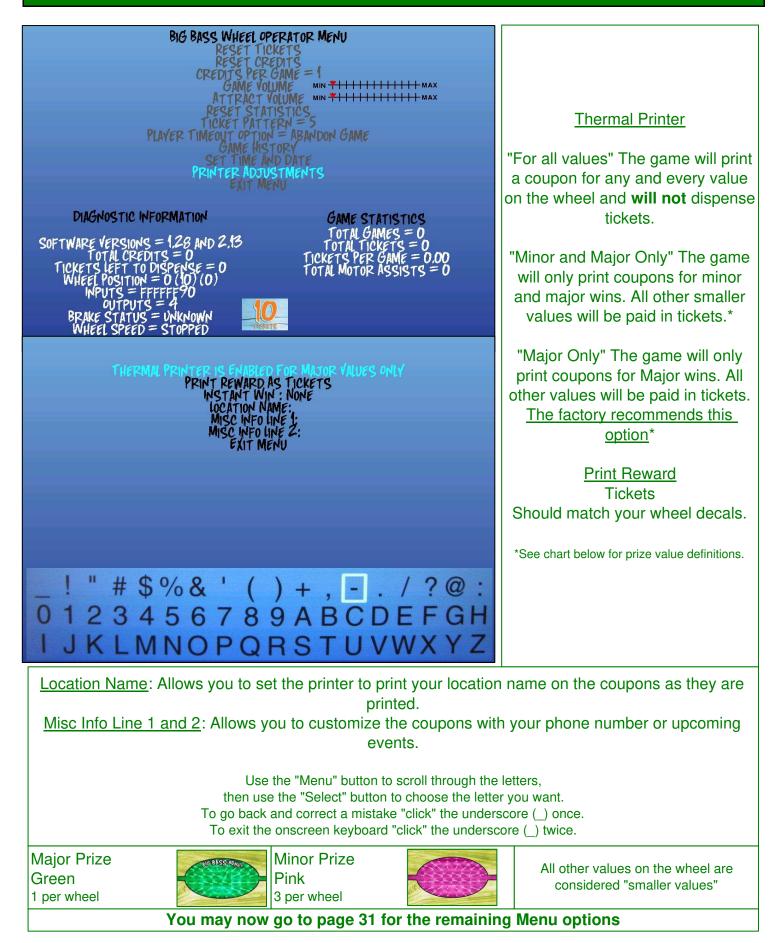




# The directions on the following page are for the Hybrid Model only.



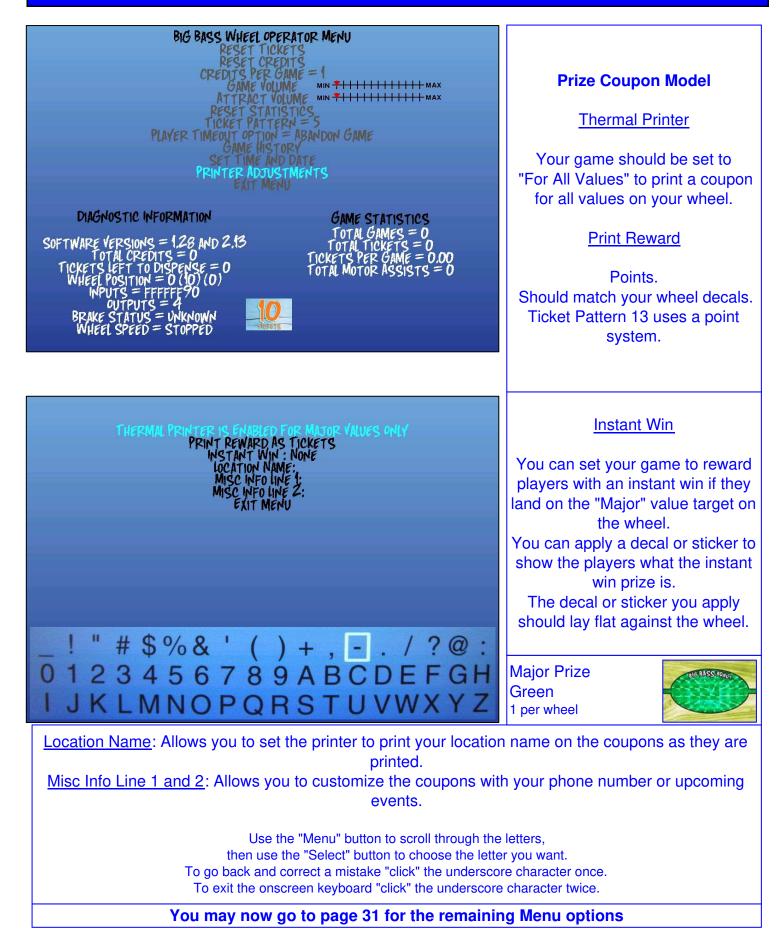
# PRINTER ADJUSTMENTS-HYBRID MODEL



**BBW-PRO SERVICE MANUAL** 



# PRINTER ADJUSTMENTS-PRIZE COUPON MODEL



BAY TEK GAMES, INC.

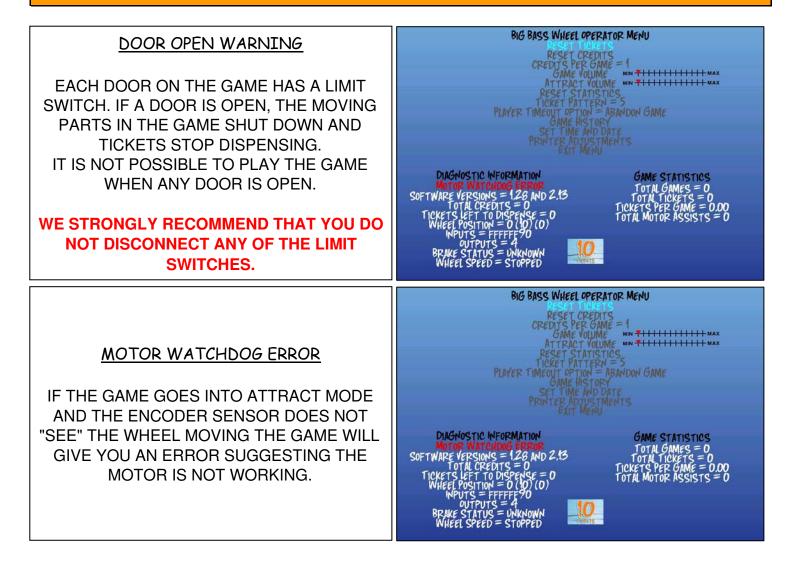
**BBW-PRO SERVICE MANUAL** 

# ALL THREE MODELS

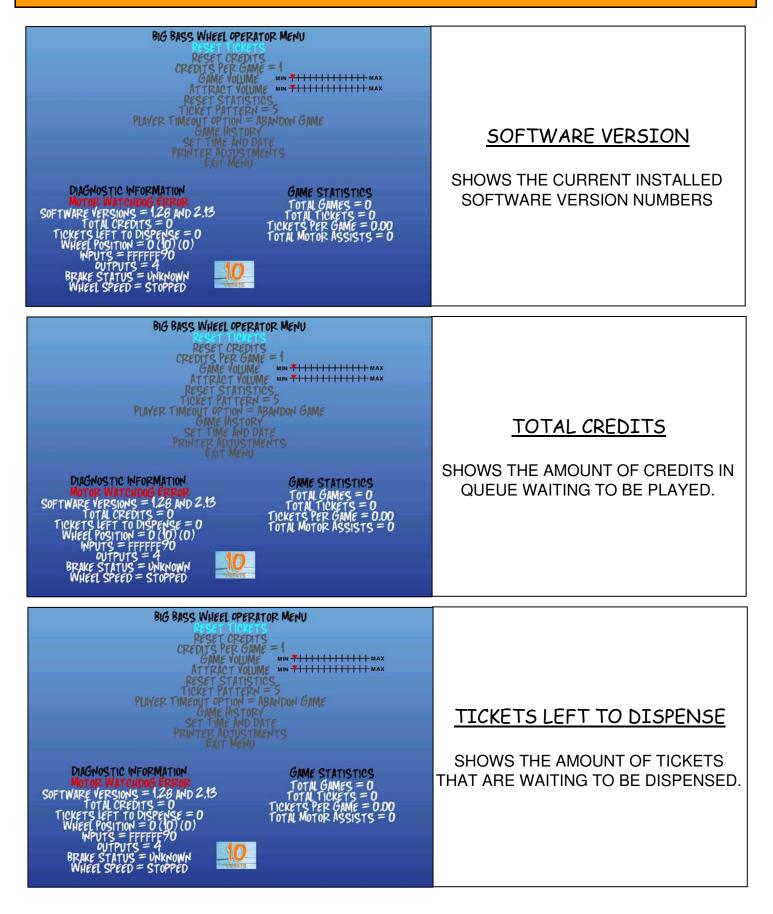
From this point forward your manual can be used for any of the three models we offer.



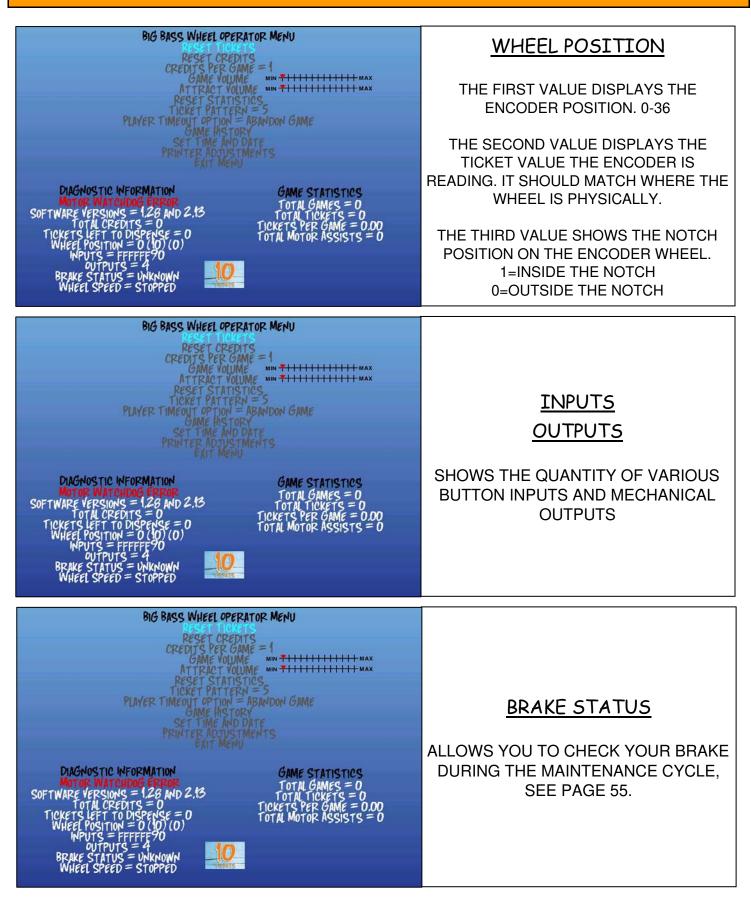
# DOOR OPEN WARNING-WATCHDOG ERROR



## SOFTWARE VERSION -- TOTAL CREDITS -- TICKET LEFT TO DISPENCE



# WHEEL POSITION -- INPUTS/OUTPUTS -- BRAKE STATUS



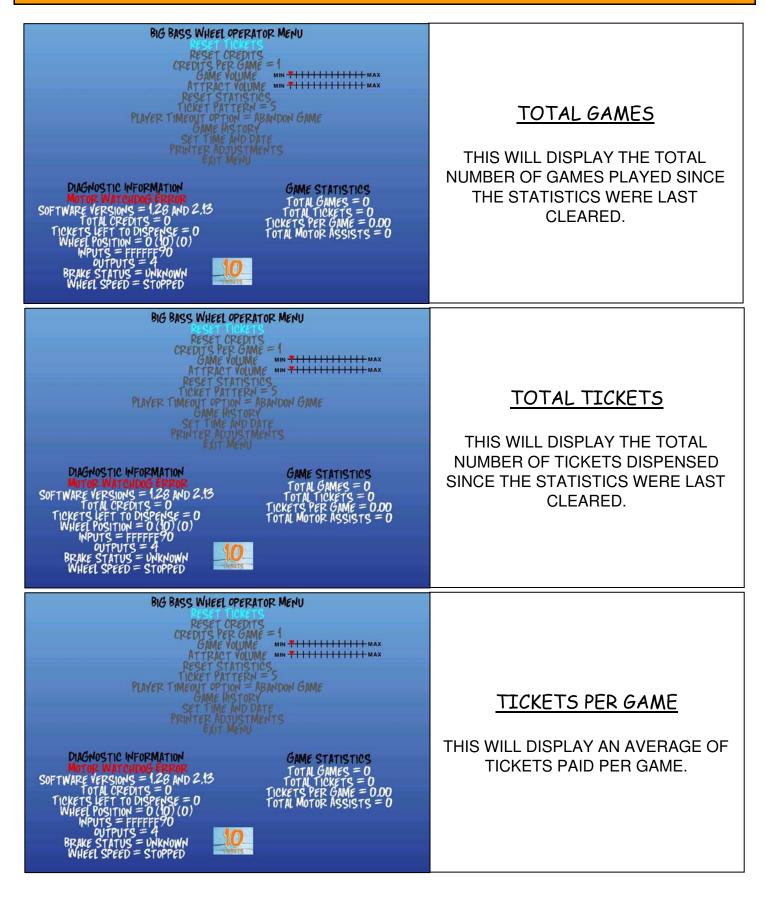
# WHEEL SPEED



### WHEEL SPEED

INDICATION ON HOW FAST THE WHEEL IS SPINNING IN MILLISECONDS MEASURED BETWEEN THE NOTCHES IN THE ENCODER WHEEL

# TOTAL GAMES -- TOTAL TICKETS -- TICKETS PER GAME



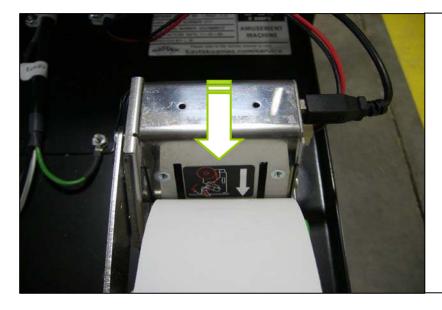
# TOTAL MOTOR ASSISTS



## TOTAL MOTOR ASSISTS

THIS WILL DISPLAY HOW MANY TIMES THE GAME HAD TO SPIN THE WHEEL FOR THE PLAYER.

## ADDING PRINTER PAPER

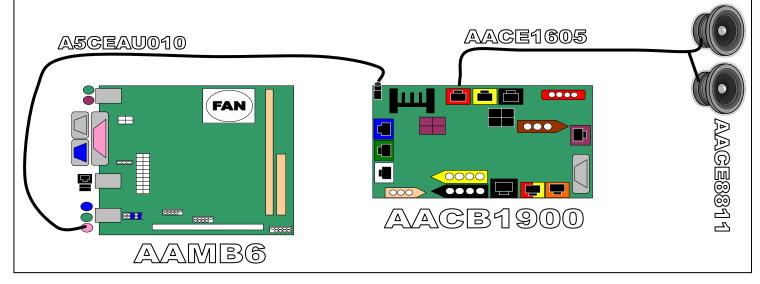


PLEASE SEE THE DIRECTIONS ON THE PRINTER.

#### TROUBLESHOOTING STRATEGY

USE A SYSTEMATIC METHOD OF TROUBLESHOOTING TO DETERMINE THE EXACT PROBLEM, PROBABLE CAUSE, AND REMEDY. USE THE PROCESS OF ELIMINATION TO FIND THE FAULTY COMPONENT. ALWAYS CHECK FOR THE SIMPLE AND OBVIOUS CAUSES FIRST SUCH AS UNPLUGGED, LOOSE OR BROKEN WIRES, BAD SENSORS, BENT, PINCHED, STUCK, OR JAMMED COMPONENTS.

| PROBLEM                  | PROBABLE CAUSE               | REMEDY   |
|--------------------------|------------------------------|--|
|                          |                              | A. CHECK THE WALL OUTLET   |
|                          | A. GAME IS UNPLUGGED         | B. RESET THE POWER STRIP BREAKER   |
| NO POWER TO THE<br>GAME. | B. CIRCUIT BREAKER TRIPPED   | SWITCH OR BUILDING CIRCUIT BREAKER   |
| NO LIGHTS ON AT ALL.     | C. POWER STRIP FAULTY        | C. CHANGE THE PLUG POSITION, REPLACE IF NEEDED.  |
|                          | D. FAULTY CABLE/POWER SUPPLY | D. SEE "POWER SUPPLY DIAGNOSTIC"<br>SECTION, PAGE 59.  |
|                          |                              | A. FOLLOW THE DIRECTIONS ON PAGE 19 TO<br>ADJUST THE VOLUME.                                   |
|                          | A. VOLUME TOO LOW            |  |
| NO AUDIO                 | B. LOOSE WIRE                | B. CHECK THE AUDIO CABLE (AACEAU010)<br>CONNECTIONS FROM THE<br>I/O BOARD TO THE MOTHER BOARD, |
|                          | C. FAULTY I/O BOARD          | SEE BELOW.   |
|                          | D. FAULTY MOTHER BOARD       | C. REPLACE THE I/O BOARD (AACB1900).   |
|                          |                              | D. REPLACE THE MOTHER BOARD (AAMB6).   |



| PROBLEM                              |  | PROBABLE CAUSE   | REMEDY  |
|--------------------------------------|--|--|---|
|                                      |  | A. CABLE PROBLEM.  | A. CHECK THE CONNECTIONS FROM THE<br>(AACE1620) TO THE POWER SUPPLY<br>(AACE1621).  |
|                                      | BOTH SIDES<br>DO NOT<br>LIGHT UP.                  | B. THE LARGE POWER IN CABLE ON<br>THE MOTHER BOARD MAY BE LOOSE. | B. RE-SEAT CONNECTOR.   |
| WHEEL                                |  | C. FAULTY POWER SUPPLY.  | C. SEE "POWER SUPPLY DIAGNOSTIC"<br>SECTION, PAGE 59.   |
| WHEEL<br>LIGHTING<br>NOT<br>WORKING. | ONE SIDE<br>DOES NOT<br>WORK.                      | A. CABLE PROBLEM.<br>B. FAULTY LIGHT STRIP.                      | A. CHECK THE CABLES FROM THE LIGHT<br>STRIP (AACE1622), JUMPER CABLE (AACE1620)<br>TO THE POWER SUPPLY.<br>B. REPLACE LIGHT STRIP (AACE1622). |
|                                      | SOME<br>LIGHTS<br>DO NOT<br>WORK.                  | A. FAULTY LIGHT STRIP.   | A. REPLACE LIGHT STRIP (AACE1622)   |
|                                      |  | A. ENSURE DOLLAR BILL ACCEPTOR<br>HAS 110 VOLTS AC.              | A. ACCEPTOR SHOULD CYCLE STACKER AT<br>POWER UP. IF NOT, CHECK THE CABLE<br>CONNECTIONS TO THE POWER STRIP.<br>CAUTION-110 VOLTS AC           |
|                                      |  | B. DIRT OR DEBRIS IN ACCEPTOR<br>SLOT.                           | B. CLEAN WITH THE BILL READING CARD<br>(A5CC9000).  |
|                                      | C. ENSURE DIP SWITCH IS SET TO<br>"ALWAYS ENABLE". |  | C. CHECK THE DIPS ON THE ACCEPTOR, SET<br>TO "ALWAYS ENABLE".   |
|                                      |  | D. PINCHED, BROKEN, OR<br>DISCONNECTED WIRES.                    | D. CHECK THE WIRING FROM THE ACCEPTOR<br>TO THE I/O BOARD. REPAIR OR REPLACE THE  |
|                                      | E. ACCEPTOR PROBLEMS.                              |  | WIRE (AACE1611).<br>E. REFER TO THE DBA MANUAL OR DECAL ON<br>THE UNIT.   |
| AACB                                 | 1900   |  |   |
| NO BOARD<br>AACE1611                 |  |  |   |

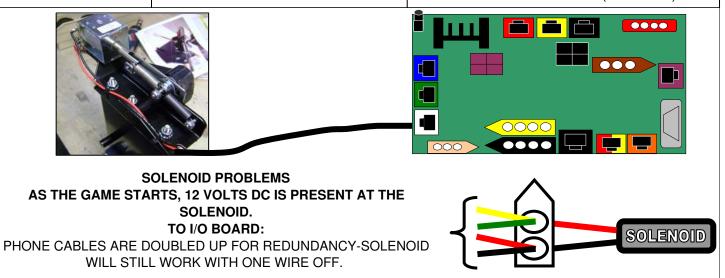
| PRO  | BLEM  | PROBABLE CAUSE  | REMEDY  |
|--|---|---|---|
| MONITOR<br>NOT<br>WORKING.<br>FIRST TRY:<br>POWER<br>DOWN,<br>WAIT 10<br>SECONDS,<br>AND<br>POWER UP<br>AGAIN. | MONITOR<br>DISPLAY,<br>"NO<br>SIGNAL"<br>FOR 5<br>SECONDS<br>AFTER<br>POWER UP,<br>THEN<br>DARK.      | A. SMALL 12 VOLT POWER CONNECTOR<br>B. MONITOR VGA CABLE UNPLUGGED.<br>C. LARGE POWER CONNECTOR UNPLU<br>D. FAULTY OR LOOSE RAM.  | R UNPLUGGED ON MAIN BOARD.<br>IGGED ON MAIN BOARD.<br>R 12 VOLTS AND GREEN LED ON MAIN BOARD.<br>RD.<br>CAAMB6  |
|  | MONITOR<br>HAS<br>NOTHING AT<br>ALL AFTER<br>POWER UP.  | A. POWER CABLE UNPLUGGED FROM<br>THE MONITOR.<br>B. FAULTY MONITOR.   | A. ENSURE POWER IS PLUGGED INTO THE<br>BACK OF THE MONITOR DOWN TO THE<br>POWER STRIP.<br>B. REPLACE MONITOR (A5CBDI030).   |
|  | ERROR ON<br>SCREEN<br>AFTER<br>POWER UP.<br>(RE-BOOT<br>GAME TO<br>SEE IF THE<br>PROBLEM<br>REPEATS.) | <ul> <li>A. DISPLAY STOPS AT "NO BOOTABLE<br/>DEVICEINSERT BOOT DISK AND<br/>PRESS ANY KEY".</li> <li>B. DISPLAY SHOWS "PUPPY VIDEO<br/>WIZARD" OR "Xorg".</li> <li>C. DISPLAY SHOWS "KERNEL PANIC-<br/>UNABLE TO MOUNT ROOT".</li> </ul> | A. FLASH DRIVE UNPLUGGED OR FAULTY.<br>B. GAME IS NOT RECOGNIZING MONITOR.<br>ENSURE VGA CABLE IS SECURE TO THE I/O<br>BOARD. REPLACE MONITOR (A5CBDI030).<br>C. FAULTY OR LOOSE RAM. |

| PROBLEM   | PROBABLE CAUSE  | REMEDY   |
|---|---|--|
| MONITOR PROBLEMS.<br>BLURRY, TOO BRIGHT,<br>TOO DIM, ECT.       | <ul> <li>YOU WILL NEED TO REMOVE THE<br/>MONITOR FROM THE GAME, THEN<br/>YOU CAN ACCESS THE MONITOR<br/>CONTROL BUTTONS.</li> <li>1. REMOVE THE FISH HEAD.</li> <li>2. REMOVE THE TWO WOODEN<br/>BRACES BEHIND THE MONITOR.</li> <li>3. TAKE THE MONITOR OUT OF THE<br/>WOODEN FRAME.</li> <li>4. USE THE BUTTONS ON THE<br/>MONITOR TO ADJUST SETTINGS.</li> </ul> |  |
| THE GAME PLAYS, BUT<br>SOME OF THE<br>FUNCTIONS DO NOT<br>WORK. | <ul> <li>A. NONE OF THE INPUTS WORK. NO<br/>COIN-UP, TEST BUTTONS, DISPLAY<br/>MAY SAY "DOOR OPEN".</li> <li>B. DISPLAY IS OK, BUT DOES NOT<br/>SHOW SOME SCREENS. NO VOLUME.</li> <li>C. GAME FREEZES OR LOCKS UP.</li> </ul>  | A. I/O SERIAL CABLE UNPLUGGED FROM I/O<br>BOARD TO MOTHER BOARD.<br>B. FLASH DRIVE LOOSE OR FAULTY.<br>C. FAULTY RAM OR MOTHERBOARD.   |
| GAME DOESN'T COIN UP.   | A. ONE OF THE COIN SWITCHES IS<br>JAMMED, OR HELD DOWN.<br>B. SHORT IN COIN DOOR HARNESS.<br>C. I/O SERIAL CABLE UNPLUGGED<br>FROM I/O BOARD TO MOTHERBOARD.<br>D. FAULTY I/O BOARD.  | <ul> <li>A. IF THE SWITCH IS "CLOSED" THE OTHER<br/>SWITCH WILL NOT WORK EITHER.</li> <li>B. UNPLUG WHITE SPADE CONNECTOR FROM<br/>THE DOOR AND JUMP BETWEEN WHITE AND<br/>BLACK WIRES TO SIMULATE COIN UP.</li> <li>C. ENSURE SERIAL CABLE IS TIGHT AND<br/>CONNECTED. REPLACE IF NEEDED<br/>(AACE1614).</li> <li>D. REPLACE I/O BOARD (AACB1900).</li> </ul> |

| PROBLEM                      | PROBABLE CAUSE   | REMEDY  |
|------------------------------|--|---|
|                              | A. TICKET STACK NOT RESTING<br>PROPERLY ON THE LOW TICKET<br>SWITCHES. | A. ADJUST THE TICKET STACK SO THEY HOLD<br>THE SWITCH DOWN.         |
| "LOW TICKETS"                |  | B. REPLACE LOW TICKET SWITCH (A5SW200).                             |
| DISPLAYED ON THE<br>MONITOR. | B. FAULTY LOW TICKET SWITCH.<br>C. FAULTY WIRE OR CONNECTION.          | C. CHECK FOR PROPER CONNECTION FROM<br>THE SWITCH TO THE I/O BOARD. |
|                              | D. FAULTY I/O BOARD.   | D. REPLACE I/O BOARD (AACB1900).                                    |

| PROBLEM   | PROBABLE CAUSE  | REMEDY   |
|---|---|--|
|   |   | A. CHANGE TO "MOTOR ASSIST".   |
|   | A. ENTER THE OPERATOR MENU,<br>ENSURE THE GAME ISN'T SET TO<br>"ABANDON GAME" UNDER THE<br>PLAYER TIMEOUT OPTION. | B. CHANGE "ABANDON GAME" TO "MOTOR<br>ASSIST". TURN GAME OFF FOR 10 SECONDS,<br>THEN BACK ON TO CLEAR THE ERROR. |
|   | B. ENTER THE OPERATOR MENU,<br>CHECK THE DIAGNOSTIC<br>INFORMATION FOR THE "MOTOR                                 | C. THE MOTOR ASSIST WILL NOT ENGAGE IF<br>THE GAME THINKS A DOOR IS OPEN, CLOSE<br>ALL DOORS.                    |
| MOTOR WILL NOT<br>ASSIST THE SLOW SPIN  | WATCHDOG" ERROR.<br>C. DOOR OPEN.   | D. MOTOR ASSIST WILL TRY FOR 2 SECONDS,<br>NOT "SEE" THE WHEEL TURNING, AND THEN<br>DEACTIVATE.                  |
| THE GAME SHOULD<br>ALWAYS TRY TO HELP A<br>SLOW SPIN.   | D. FAULTY ENCODER SENSOR.   | E. INSPECT MECHANISM ON THE LEFT SIDE.<br>REPLACE SPRING IF NEEDED (A5SREX040).                                  |
| IT MAY HELP THE<br>SMALLER CHILDREN   | E. AUTO SPIN CATCH IS BROKEN.   | F. INSPECT DRIVE CHAIN THAT POWERS THE<br>WHEEL. REPLACE IF NEEDED (A5CH1003).                                   |
| PLAY THE GAME.<br>ATTRACT MODE:<br>THE BIG SPINNING<br>WHEEL MAY HELP<br>ATTRACT PLAYERS TO                         |   | G. INSPECT THE CABLE FROM THE MOTOR TO<br>THE I/O BOARD.   |
| THE GAME.<br>IF NOT, THE REASONS<br>CAN BE ANY ONE OF<br>THESE PROBLEMS<br>MAKING THE GAME GO<br>TO "ABANDON GAME". |   |  |
| TO ABAINDON GAME .  | F. DRIVE CHAIN BROKEN.  |  |
|   | G. CABLE PROBLEM.   |  |
|   | H. I/O BOARD FAULTY.  |  |
|   | I. GAME IS SET TO "NEW JERSEY<br>MODE".   | H. REPLACE I/O BOARD (AACB1900).   |
|   |   | I. NEW JERSEY LAW DOES NOT ALLOW THE<br>WHEEL TO AUTO-SPIN FOR THE PLAYER.                                       |
| AS THE MOTOR STAR<br>CONNECTOR, IT BUI  | TOR PROBLEMS<br>IS, 5 VOLTS DC IS PRESENT AT THE<br>LDS TO 12 VOLTS AS THE WHEEL<br>GAINS SPEED.<br>IO I/O BOARD: | MOTOR  |
| PHONE CABLES ARE  | DOUBLED UP FOR REDUNDANCY-<br>L WORK WITH ONE WIRE OFF.   |  |

| PROBLEM  | PROBABLE CAUSE   | REMEDY  |
|--|--|---|
|  | A. BRAKE ASSEMBLY IS TOO LOOSE<br>OR BROKEN.   | A. SEE THE "BRAKE ADJUSTMENT" SECTION<br>ON PAGE 54.  |
| THE WHEEL IS ALWAYS  | B. SOLENOID ASSEMBLY ON THE<br>RIGHT SIDE OF THE WHEEL IS FAULTY<br>OR BROKEN. AS A RESULT THE<br>PLAYER CAN SPIN THE WHEEL<br>WHENEVER. | THE GAME IS COINED UP. SEE "WHEEL<br>ENGAGING SOLENOID" SECTION.                                      |
| SPINNING.  | C. SPIN MOTOR GETS 12 VOLTS AT<br>ALL TIMES. SPIN METER SCREEN   | C. FAULTY I/O BOARD, REPLACE IF NEEDED<br>(AACB1900).   |
|  | STAYS ON.<br>D. SPIN METER DOES NOT INCREASE.<br>STAYS ON AUTO-SPIN.   | D. FAULTY ENCODER SENSOR. IT DOES NOT<br>SEE THE WHEEL SPINNING. SEE THE<br>"ENCODER SENSOR" SECTION. |
| A. ENCODER SENSOR DIRTY C<br>INCREASES.                    |  | A. CLEAN SENSOR, REPLACE IF NEEDED<br>(AACB1901).   |
| ENCODER SENSOR NOT<br>SEEING THE WHEEL                     | B. PINCHED, BROKEN, OR<br>DISCONNECTED WIRES.  | B. INSPECT WIRING AND REPLACE CABLE IF<br>NEEDED (AACE1608).  |
| SPIN.  | C. FAULTY I/O BOARD.   | C. REPLACE I/O BOARD (AACB1900).  |
|  |  | A. WHEEL WILL NOT ENGAGE IF THE GAME<br>THINKS A DOOR IS OPEN. CLOSE ALL DOORS.                       |
| WHEEL NOT SPINNING<br>WHEN THE PLAYER<br>MOVES THE HANDLE. | A. DOOR OPEN.  | B. INSPECT THE MECHANISM IN THE RIGHT   |
|  | B. SOLENOID ASSEMBLY FAULTY.   | SIDE DOOR. INSPECT THE SPRINGS AND<br>ENGAGING ACTION.  |
|  | C. CABLE PROBLEM.  | REPLACE IF NEEDED (AASO4150).   |
|  | D. FAULTY I/O BOARD.   | C. INSPECT THE CABLE FROM THE SOLENOID<br>TO THE I/O BOARD.   |
|  |  | D. REPLACE I/O BOARD (AACB1900).  |



| PROBLEM  | PROBABLE CAUSE   | REMEDY  |  |
|--|--|---|--|
| SOLENOID ALWAYS<br>STAYS ON.<br>PLAYERS CAN SPIN THE<br>WHEEL WITHOUT<br>COINING UP.<br>DURING ATTRACT MODE<br>THE GAME WILL MAKE A<br>LOUD CLICKING SOUND | A. JAMMED SOLENOID.<br>B. MISSING OR BROKEN SPRINGS.<br>C. PINCHED CABLE.<br>D. FAULTY I/O BOARD.  | <ul> <li>A. INSPECT SOLENOID, ENSURE IT WORKS<br/>PROPERLY.</li> <li>B. LOOK FOR MISSING SPRINGS. REPLACE<br/>ASSEMBLY IF NEEDED (AASO1450).</li> <li>C. INSPECT PHONE CABLES.</li> <li>D. REPLACE I/O BOARD (AACB1900).</li> </ul> |  |
| AS THE WHEEL SPINS.<br>PHYSICAL METERS DO<br>NOT WORK.<br>(THERE ARE LOCATED<br>BEHIND THE LEFT<br>FRONT DOOR.)  | A. TICKET METER SHOULD "CLICK" AS<br>TICKETS ARE BEING DISPENSED.<br>B. GAMES METER SHOULD "CLICK" AS<br>GAMES ARE STARTED.<br>C. FAULTY I/O BOARD.  | A. WATCH AS THE TICKETS DISPENSE,<br>REPLACE COUNTERS IF NEEDED (AACO1000).   |  |
| MONITOR SHOWS<br>"OUT OF ORDER-DOOR<br>OPEN".  | A. ONE OR MORE OF THE DOORS ARE<br>OPEN.<br>B. FAULTY DOOR LIMIT SWITCH.<br>C. I/O SERIAL CABLE UNPLUGGED.<br>D. FAULTY I/O BOARD.   | A. REFER TO THE "DOOR OPEN" SECTION.<br>B. REPLACE THE LIMIT SWITCH (A5SW7000).<br>C. INSPECT AND RE-SEAT SERIAL CABLE<br>FROM THE MOTHERBOARD TO THE I/O BOARD.<br>D. REPLACE I/O BOARD (AACB1900).                                |  |
| MOTOR WATCHDOG<br>ERROR.   | <ul> <li>A. ENCODER SENSOR FAULTY.</li> <li>B. FAULTY MOTOR.</li> <li>AFTER THE PROBLEM IS FOUND AND <ol> <li>ENTER THE OPERATOR MENU A</li> <li>ENSURE THE PLAYER TIME OUT IS SI<br/>"MOTOR ASSIST".</li> </ol> </li> <li>2. TURN GAME OFF, THEN BACK ON, C<br/>BUT DO NOT SPIN THE WHEEL.<br/>LET THE GAME SPIN WHEEL.</li> <li>3. ENTER THE MENU AND VERIFY T<br/>"MOTOR WATCHDOG" ERROR IS N<br/>PRESENT.</li> </ul> | ND<br>ETTO<br>OIN UP<br>OIN UP<br>NEED TO<br>OIN UP   |  |

| PROBLEM   | REMEDY  |
|---|---|
| <ul> <li>A. GAME SAYS YOU WON TICKETS EVEN THOUGH<br/>WHEEL IS STILL SPINNING.</li> <li>B. GAME GIVES TICKETS AS SOON AS MONEY IS<br/>INSERTED DURING ATTRACT MODE.</li> <li>C. GAME ENDS AFTER A SLOW SPIN, AND GIVES<br/>NO TICKETS.</li> </ul> | <ul> <li>A. WEAK ENCODER SENSOR. REPLACE SENSOR (AACB1901).</li> <li>B. ATTRACT MODE SPINNING WHEEL SHOULD SLOW DOWN<br/>ENOUGH SO IT WILL NOT TRIGGER A WIN. TIGHTEN BRAKE,<br/>SEE PAGE 55.</li> <li>C. MOTOR ASSIST SHOULD SPIN WHEEL FOR SLOW SPINS.<br/>CHECK THE MENU, PAGE 24, ENSURE THE<br/>"ABANDON GAME" OPTION ISN'T SELECTED.</li> </ul> |
| OP<br>RE<br>CREDI<br>AT<br>PLAYER TIMEOU  | ERATOR MENU<br>SET CREDITS<br>TS PER GAME = 8<br>JAME VOLUME MIN +++++++<br>TRACT VOLUME MIN ++++++++<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.<br>TTATISTICS.   |



| PROBLEM   | PROBABLE CAUSE  | REMEDY  |  |
|---|---|---|--|
| GAME PAYS 10 OR 75<br>TICKETS EVERY GAME.   | A. THE ENCODER SENSOR ALWAYS<br>"SEE'S" THE HOME POSITION.<br>B. ENCODER SENSOR SIGNAL NOT<br>REACHING THE I/O BOARD.   | A. IF EITHER GREEN LED ON THE SENSOR IS<br>ALWAYS "ON" AS YOU SPIN THE WHEEL-<br>REPLACE THE ENCODER SENSOR (AACB1901).<br>B. CHECK THE (AACE1616) CABLE AT THE<br>SENSOR AND I/O BOARD. REPLACE SENSOR<br>OR I/O BOARD (AACE1616) OR (AACB1900). |  |
| TICKETS NOT<br>DISPENSING FROM<br>EITHER DISPENSER.   | A. VERIFY THAT THE GAME IS<br>REGISTERING A WIN.<br>B. ENSURE "DOOR OPEN" IS NOT ON<br>THE MONITOR.<br>C. FAULTY WIRES FROM THE<br>DISPENSERS TO THE I/O BOARD.<br>D. FAULTY I/O BOARD. | A. MONITOR WILL DISPLAY THE TICKET VALUE<br>WON. IF NOT, PLEASE SEE THE "WHEEL<br>SENSOR TROUBLESHOOTING" SECTION.<br>B. GAME WILL NOT DISPENSE WITH ANY DOOR<br>OPEN.<br>C. INSPECT WIRES IN THE I/O BOARD.<br>D. REPLACE I/O BOARD (AACB1900).  |  |
| ONE TICKET DISPENSER<br>IS WORKING BUT THE<br>OTHER ISN'T.A. MORE THAN 5 TICKETS TO<br>DISPENSE?B. FAULTY CABLE FROM DISPENSER<br>TO I/O BOARD.C. SWAP CABLES ON I/O BOARD TO<br>VERIFY FAULTY I/O BOARD. |   | <ul> <li>A. IF THE GAME HAS LESS THAN 5 TICKETS TO DISPENSE, ONLY ONE DISPENSER WILL WORK.</li> <li>B. INSPECT WIRES AS THEY PLUG INTO THE I/O BOARD.</li> <li>C. IF YOU DISCOVER A FAULTY SOCKET, REPLACE I/O BOARD (AACB1900).</li> </ul>       |  |

| PROE   | BLEM  | PROBABLE CAUSE   | REMEDY  |
|--|---|--|---|
| WRONG<br>TICKET<br>AMOUNT<br>DISPENSED<br>CHECK FOR<br>THE<br>CORRECT<br>AMOUNT OF<br>TICKETS<br>SHOWN ON<br>THE<br>MONITOR. | DIFFERENT<br>TICKET                             | A. INCORRECT TICKET PATTERN<br>SELECTED.<br>B. WHEEL POSITION NOT BEING READ<br>CORRECTLY.   | A. ENTER THE OPERATOR MENU AND VERIFY<br>THE PATTERN.<br>B. REFER TO THE "ENCODER SENSOR<br>DIAGNOSTIC" SECTION.  |
| WRONG<br>TICKET<br>AMOUNT<br>DISPENSED<br>CHECK FOR<br>THE<br>CORRECT<br>AMOUNT OF<br>TICKETS<br>SHOWN ON<br>THE<br>MONITOR. | MONITOR<br>SHOWING<br>CORRECT<br>TICKET<br>WIN. | A. DISCONNECTED, LOOSE, OR<br>BROKEN WIRES.<br>B. OPTO SENSOR ON THE TICKET<br>DISPENSER IS DIRTY, PLEASE SEE<br>THE BLUE PAGES AT THE END OF THE<br>MANUAL.<br>C. FAULTY TICKET DISPENSER.<br>D. NOTCH ON TICKETS CUT TOO<br>SHALLOW. | A. CHECK CONNECTIONS. CHECK FOR<br>CONTINUITY.<br>B. BLOW DUST FROM THE SENSOR AND<br>CLEAN WITH ISOPROPYL ALCOHOL, PLEASE<br>SEE THE BLUE PAGES AT THE END OF THIS<br>MANUAL.<br>C. REPLACE THE DISPENSER WITH A<br>WORKING ONE TO ISOLATE THE PROBLEM.<br>REPLACE DISPENSER.<br>D. FLIP THE TICKET PACK AND LOAD IN UPSIDE<br>DOWN SO THE LARGER NOTCH IS TOWARD<br>THE SENSOR. |

## SOFTWARE UPGRADE LOG

If you replace the software in your game it is recommended that you note the changes made. Below is a chart you can use to track software upgrades.

| DATE | CHIP | VERSION<br>INSTALLED | REASON FOR CHANGE | INTL. |
|------|------|----------------------|-------------------|-------|
|      |      |                      |                   |       |
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|      |      |                      |                   |       |
|      |      |                      |                   |       |
|      |      |                      |                   |       |
|      |      |                      |                   |       |

#### DOOR OPEN ERROR

THIS IS A SAFETY MATTER AND THE LIMIT SWITCHES MUST NOT BE DISABLED OR INJURY MAY OCCUR. THERE ARE 5 LIMIT SWITCHES: 1 IN THE BACK DOOR, 1 IN THE LEFT SIDE DOOR, 1 IN THE RIGHT SIDE DOOR, 1 IN THE RIGHT FRONT DOOR, AND 1 IN THE LEFT FRONT DOOR.

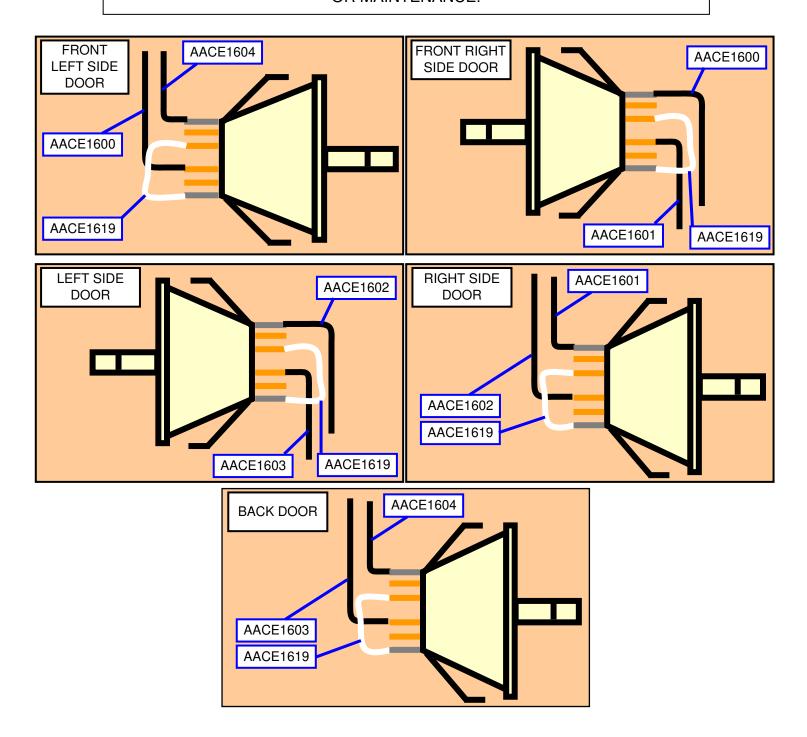
> WHAT HAPPENS IF A DOOR IS OPEN? -TICKETS WILL NOT DISPENSE -GAME WILL NOT START -AUTO-SPIN WILL NOT ENGAGE -PLAYER CAN NOT SPIN THE WHEEL

#### HANDLE WILL STILL MOVE THE SOLENOID ASSEMBLY - MAKE SURE TO REMOVE THE HANDLE WHEN SERVICING THE GAME.

|                             |                                     | A. FAULTY DOOR SWITCH (A5SW7000)  |  |
|-----------------------------|-------------------------------------|---|--|
|                             | DOOR OPEN<br>MESSAGE<br>STAYS "ON". | B. CHECK ALL SWITCH WIRES, SEE THE NEXT<br>PAGE.  |  |
|                             |                                     | C. CHECK WIRE CRIMPS.   |  |
| OPEN ALL 5<br>DOORS AND     |                                     | D. CHECK THE CONNECTION ON THE I/O<br>BOARD, SEE BELOW.   |  |
| PULL ALL 5<br>SWITCHES OUT. |                                     | E. REPLACE I/O BOARD (AACB1900)   |  |
| SWITCHES OUT.               | DOOR OPEN<br>MESSAGE<br>CLEARS.     | DISPLAY   |  |
|                             | GLEARS.                             | B. IF A DOOR SWITCH TRIGGERS THE<br>MESSAGE WHEN PUSHED IN, THAT SWITCH<br>IS FAULTY. REPLACE (A5SW7000). |  |
| AACB1900<br>I/O BOARD       |                                     |   |  |

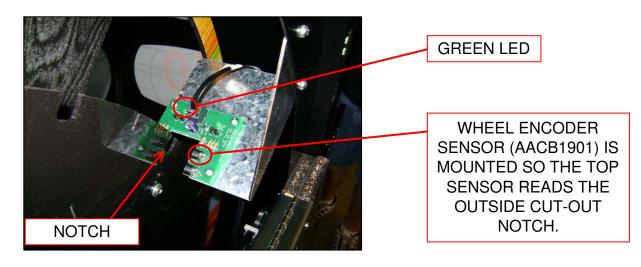
#### LIMIT SWITCH MAP

DOOR LIMIT SWITCHES ARE THE PULL/PUSH TYPE. THE SWITCH CAN BE PULLED OUT SO THE GAME THINKS THE DOOR IS CLOSED AND WILL FUNCTION NORMALLY. WE DON'T RECOMMEND DOING THIS UNLESS IT'S NECESSARY FOR REPAIR OR MAINTENANCE.

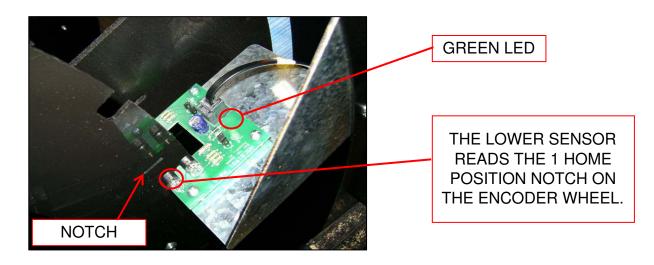


#### ENCODER WHEEL SENSOR

THE ENCODER SENSOR TELLS WHERE THE WHEEL IS AND DETERMINES THE PAYOUT OF THE WHEEL. THE SENSOR "SEES" THE THIN SLOTS ON THE ENCODER WHEEL AS BOUNDARIES BETWEEN THE LARGE SCORE PANELS. IT ALSO "SEES" THE LARGE SLOTS AS HIGH SCORE VALUES IN THE MIDDLE OF THE SCORE PANEL. AS THE WHEEL SPINS, THE GREEN LED COMES ON AS THE NEXT SCORE PANEL STARTS.



HOME POSITION SENSOR. THE HOME POSITION SENSOR IS ON THE SAME BOARD AND THE GREEN LED LIGHTS UP AS IT READS A NOTCH IN THE ENCODER WHEEL TO CALIBRATE THE HOME POSITION.



#### ADJUSTING THE ENCODER WHEEL SENSOR

THE ORANGE ARROW POINTER WILL SHOW THE PLAYER WHICH TICKET VALUE THEY HAVE WON.

PLEASE NOTE: THERE IS A 1/2 INCH BUFFER ZONE BETWEEN SCORE PANELS THAT PROVIDES A SMALL MARGIN OF ERROR. THIS ZONE IS ALSO PRESENT ON THE BIG BONUS VALUES. IT ALLOWS A BIG BONUS VALUE TO SCORE EVEN THOUGH THE ORANGE POINTER MAY BE SLIGHTLY ABOVE OR BELOW THE DECAL ON THE WHEEL.

CHECK THE WHEEL POSITION:

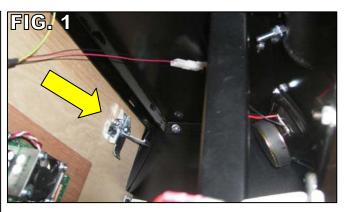
1. OPEN THE FRONT DOORS AND UNLOCK THE 2 CLASP'S HOLDING THE FRONT WINDOW IN, FIG. 1.

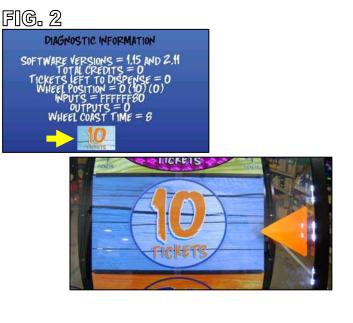
2. THE FRONT WINDOW WILL NOW SLIDE UP LIKE A ROLL-TOP DESK.

3. PUSH THE MENU BUTTON TO ACCESS THE OPERATOR MENU.

4. CHECK THE VALUE ON THE SCREEN, IT SHOULD MATCH THE VALUE THE ORANGE POINTER IS ON, FIG. 2.

5. WATCH THE DISPLAY AS YOU MANUALLY TURN THE WHEEL DOWNWARDS. YOU MAY NEED TO GO A FULL REVOLUTION SO THE GAME CAN FIND THE HOME POSITION. SPIN THE WHEEL BY HAND, AS THE DISPLAY CHANGES IT SHOULD MATCH WHERE THE WHEEL POINTER IS AT THAT TIME.





#### ADJUSTING THE ENCODER WHEEL SENSOR

6. SLOWLY ROTATE THE WHEEL AS IT APPROACHES A BONUS SECTION. WATCH THE DISPLAY AS IT TURNS TO A "4", THEN SLOWLY MOVE THE WHEEL DOWN. STOP THE WHEEL AS SOON AS THE DISPLAY CHANGES TO THE BONUS VALUE.

7. LOOK AT THE ORANGE POINTER AND VERIFY THAT IT IS ON THE BOUNDARY BETWEEN THE "4" SPACE AND THE BONUS VALUE.

IF THE POINTER IS MORE THAN 1/2 INCH OFF:

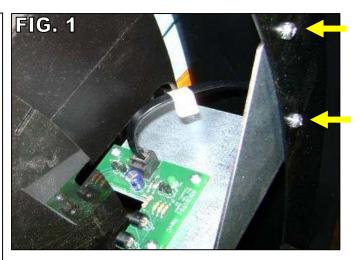
A. OPEN THE LEFT SIDE DOOR

B. LOCATE THE TWO PHILLIPS HEAD SCREWS ON THE SENSOR BRACKET, FIG. 1.

C. THERE ARE SLOTS ON THIS BRACKET TO ALLOW FOR ADJUSTMENT.

D. LOOSEN THE TWO SCREWS TO SLIDE THE BRACKET.

E. RE-TIGHTEN THE SCREWS AND RE-CHECK THE WHEEL POSITION. REPEAT THIS PROCESS IF NECESSARY UNTIL THE POINTER LINES UP CORRECTLY.



#### BRAKE ADJUSTMENT

WHEEL COAST TIME IS A NUMBER RELATED TO HOW LONG THE WHEEL SPINS AS IT COASTS TO A STOP.
A LONG COAST TIME WILL INCREASE THE TIME PER GAME, AND THE CUSTOMERS WILL WAIT TOO LONG TO PLAY A GAME.
THE HIGHER A NUMBER DISPLAYED, THE FASTER THE WHEEL GOES. THE WHEEL COAST TIME SHOULD BE BETWEEN 30-40.

YOU MAY WANT TO ADJUST THIS NUMBER PERIODICALLY TO PREVENT THE SKILLED PLAYER FROM MEMORIZING THE COAST TIME AND WINNING BONUS AFTER BONUS.

#### PERFORMING A WHEEL COAST TEST

COIN UP THE GAME AND GIVE IT A REALLY GOOD SPIN. WHILE THE WHEEL IS SPINNING, OPEN THE LEFT DOOR AND PRESS THE MENU BUTTON. WATCH THE DISPLAY AS THE WHEEL SPINS - THE DISPLAY WILL SHOW "GOOD SPIN" AS THE WHEEL SPINS.

ONCE THE WHEEL STOPS, THE DISPLAY WILL SHOW ONE OF THREE THINGS: -BRAKE OK -TIGHTEN BRAKE -LOOSEN BRAKE

TO ADJUST THE BRAKE ASSEMBLY PLEASE SEE THE FOLLOWING PAGE.

#### ADJUSTING THE BRAKE

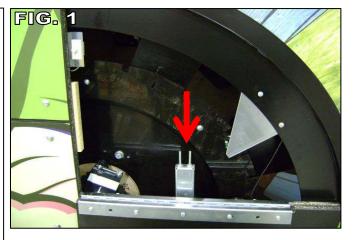
1. IF THE BRAKE NEEDS ADJUSTING, OPEN THE LEFT SIDE DOOR, SEE FIG 1.

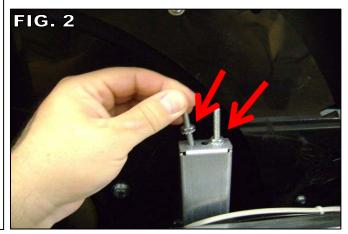
2. YOU WILL SEE TWO SPRING LOADED BOLTS COMING UP FROM THE BRAKE.

3. PULL EACH BOLT UP AND SPIN THE LOCK-NUT TO ADJUST. YOU ONLY NEED TO DO 2 REVOLUTIONS TO ALTER THE PRESSURE.

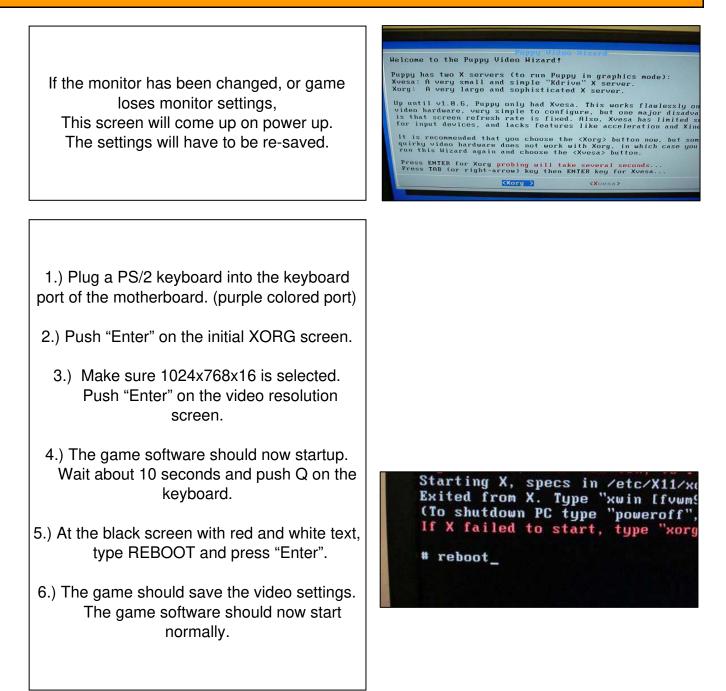
> YOU MUST SPIN BOTH LOCK-NUTS EQUALLY. "TIGHTEN BRAKE": DOWN "LOOSEN BRAKE": UP SEE FIG 2.

4. RE-SPIN TO CHECK THE BRAKE AFTER ADJUSTMENT.





#### PUPPY VIDEO WIZARD ERROR



THE HANDLE IS DESIGNED TO BE REMOVED FROM THE GAME. THIS WILL ALLOW A TECHNICIAN TO WORK ON THE SOLENOID ASSEMBLY WITH A REDUCED CHANCE OF ACCIDENTAL INJURY.



#### **CLEANING THE WINDOWS**

1. OPEN THE FRONT DOORS AND UNLOCK THE 2 CLASPS HOLDING THE FRONT WINDOW IN, FIG. 1.

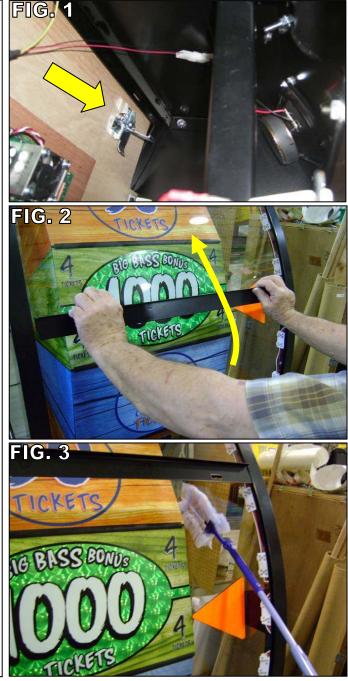
2. THE FRONT WINDOW WILL NOW SLIDE UP LIKE A ROLL-TOP DESK, FIG. 2.

3. REMOVE THE BACK DOOR, THE TOP OF THE FRONT WINDOW CAN NOW BE REACHED.

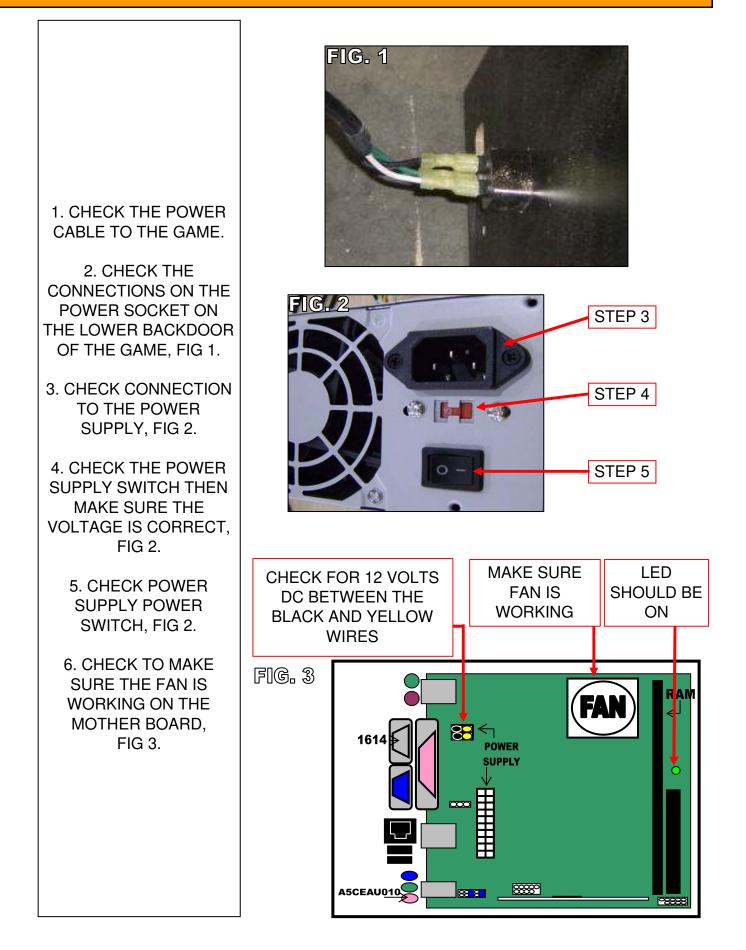
4. USE THE PROVIDED SWIFFER™ (A5SWIFFER) TO CLEAN ALL THE WINDOWS OR ANYWHERE THERE IS DUST AND DIRT BUILD UP, FIG. 3.

5. ONCE DONE, SLIDE THE FRONT WINDOW CLOSED AND SECURE THE 2 CLASPS, FIG. 1.

6. CLEAN THE OUTSIDE OF THE WINDOWS WITH A CLEAN TOWEL AND WINDOW CLEANER.



#### POWER SUPPLY DIAGNOSTICS



#### ARM BRACKET MAINTENANCE

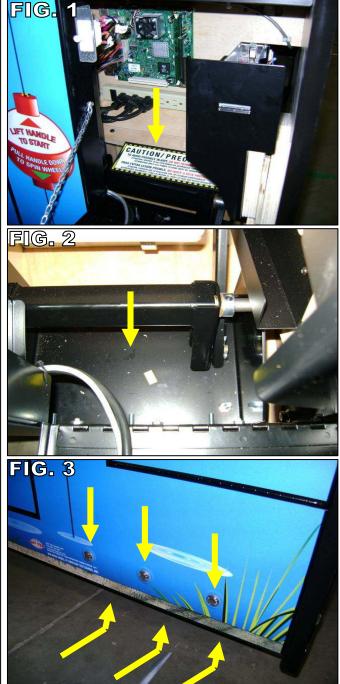
IT IS IMPORTANT TO CHECK THE BOLTS HOLDING THE ARM BRACKET TO THE GAME CABINET PERIODICALLY TO ENSURE THEY STAY TIGHT. FAILURE TO DO SO MAY CAUSE INJURY OR DAMAGE TO YOUR GAME.

#### THE FACTORY RECOMMENDS YOU CHECK THESES BOLTS MONTHLY, DEPENDING ON THE USAGE OF THE GAME. WHEN THE GAME HAS A HIGH VOLUME OF PLAYS IN A SHORT TIME YOU MAY WANT TO CHECK THE BOLTS MORE OFTEN.

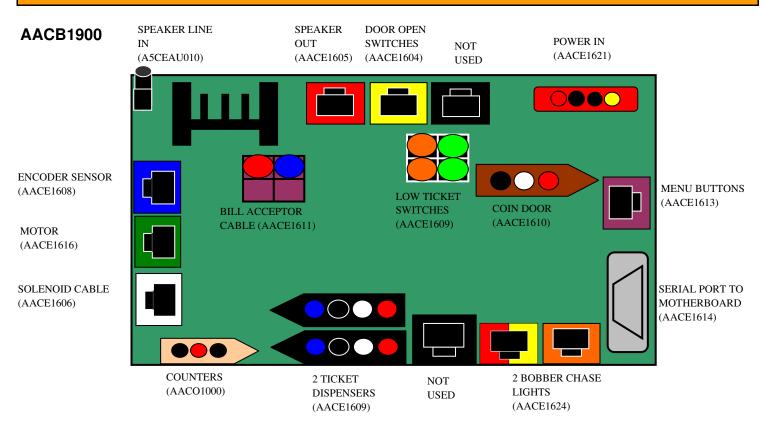
1. OPEN THE RIGHT FRONT DOOR. TURN OFF THE GAME POWER. YOU WILL SEE AN ACRYLIC SHIELD. USING A 90 DEGREE DRILL, REMOVE THE TWO BLACK SCREWS HOLDING THE SHIELD IN PLACE, FIG 1.

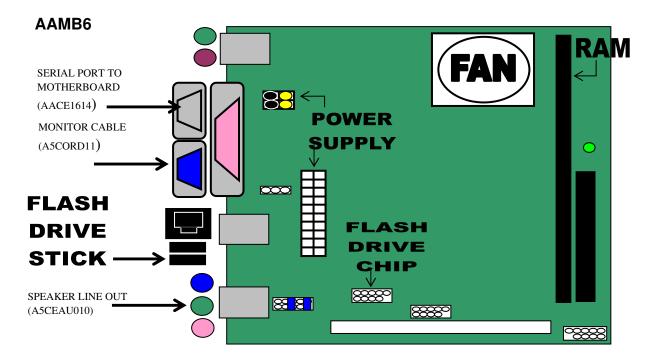
2. CHECK THE 6 BOLTS, 3 ON THE SIDE AND 3 IN THE BOTTOM, OF THE BLACK ARM BRACKET. USE A 7/16" SOCKET TO RE-TIGHTEN ANY NUTS THAT MAY HAVE COME LOOSE OVER TIME, FIG 2 AND 3.

3. ONCE ALL 6 BOLTS ARE TIGHTENED, REATTACH THE ACRYLIC SHIELD, FIG 1.



## **CIRCUIT BOARD WIRING PIN OUT**







## MAINTENANCE CHECKLIST

Use the following chart as a guide only.

Actual maintenance will depend on usage and environmental conditions at your location.

Keep a log of all inspections, even if no problems were found.



Use only a mild soap solution and a clean lint free cloth.

| Inspect the game for damage.   |         |
|--|---------|
| Repair as needed.  | DAILY   |
| Check all game lighting. See page 52 for troubleshooting.  | DAILY   |
| Fill ticket trays. See page 55 for troubleshooting.  | DAILY   |
| Empty coin box.  | DAILY   |
| Test game to ensure proper operation. See troubleshooting section starting on page 51.                               | WEEKLY  |
| Clean outside surfaces with warm soapy water only.<br><b>Do Not</b> use solvents on decals or acrylic surfaces.      | WEEKLY  |
| Clean front glass with glass cleaner and a clean lint free cloth.<br>See page 73.                                    | WEEKLY  |
| Remove the dispenser and blow paper dust from the ticket dispenser outside the game. Do not blow dust into the game. | MONTHLY |

## **REPAIR/MAINTENANCE LOG**

If you need to make repairs or order replacement parts it is a good idea to keep a log. Below is a chart you can use to track repairs and maintenance.

| DATE | MAINTENANCE PERFORMED | PARTS ORDERED | INTL. |
|------|-----------------------|---------------|-------|
|      |                       |               |       |
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| NOTES |
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## **TECHNICAL SUPPORT**

Excellent customer service is very important to Bay Tek Games! We know that keeping your games in great operating condition is important to your business. When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. When you do need us, it's important that you know what to expect. We offer options that fit your needs.

#### Electronics / Circuit Boards:

•<u>Repair & Return</u> – If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

•Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return-Shipping label for you to put on the box.

This is your best option when you need to get your game up and running as quickly as possible!

• <u>Spare Parts</u> – Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

#### **Technical Support:**

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

#### **Returns & Credits:**

Sometimes the issue isn't what it seemed to be. If you chose the Advance Replacement option and now need to return that circuit board, just give us a call to get Return Authorization. You will be credited for the cost of the board and charged only the bench fee for our processing and retesting that board. If you choose the Repair and Return option, we'll test your board before we begin. If no problems are found, you will only be charged the bench fee. Note: Bench fees apply regardless of whether the repair was your choice or a recommendation from a Bay Tek Games technician.

> It's a small price to pay for troubleshooting the issues with your game. You can count on our Technical Support T eam for service and support!



#### WARRANTY OPTIONS

Bay Tek Games warrants to the original purchaser that the game will be free of defects in workmanship and materials for a period of 6 months from the date of installation.

#### Register your new game for an extra 3 months on your warranty.

See page 1 for registration information.

Bay Tek Games will, without charge, repair or replace at it's option defective product or component parts upon notification to the parts/service department.

Warranty replacement part(s) will be shipped immediately via ground service, along with a Return Material Authorization (RMA) number for the return of defective part(s). Defective part(s) must be shipped back to Bay Tek Games unless otherwise instructed.

# This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if the serial number decal is altered, defaced, or removed from it's original position.

Should you need your game serviced, determine the serial number from the decal on the back of the game cabinet or main board, and call **920.822.3951 and press 1 when prompted** or e-mail to: service@baytekgames.com

#### REPAIR OF NON-WARRANTY PART(S)

Should your game need servicing, determine the serial number from the decal on the back of the game cabinet or the main board, and call **920.822.3951** 

#### or e-mail to: service@baytekgames.com

An estimate of the repair charges will be quoted to you for approval.

You may now proceed in one of two ways.

Option 1:

Request immediate shipment of advance replacement part(s).

You will receive the part(s) with

an **RMA** for the return of the faulty part(s).

You must return the faulty part(s) in 14 days to avoid additional charges.

#### Option 2:

Send in the faulty part(s) for repair or replacement.

Please include the following information

#### NAME

#### ADDRESS

#### PHONE #

#### SERIAL #

#### PURCHASE ORDER NUMBER or

#### SIGNED AUTHORIZATION to perform service.

Repaired part(s) will be shipped back using the same method in which they were received. Repairs are warranted for 30 days from the date of installation.

## PARTS

| PART NUMBER DESCRIPTION |                                    |  |
|-------------------------|------------------------------------|--|
| A5SW200                 | LIMIT SWITCH "ZIPPY"               |  |
| W5TM4000                | 13/16 BLACK T-MOLDING              |  |
| A5PL9097                | DBA BLANKING PLATE                 |  |
| A5PL9995                | COIN DOOR BLANKING PLATE           |  |
| A5CB8020                | BLACK PLASTIC CASHBOX              |  |
| A5HA9091                | LOCKING HASP (MARS BILL VALIDATE)  |  |
| A5CEAU010               | 3.5MM AUDIO STEREO CABLE           |  |
| A5CPPL010               | BOBBER POLE BLACK CAP              |  |
| A5CH1003                | 219 LINK CHAIN (#35)               |  |
| A5FI9222                | INLINE FILTER                      |  |
| A5SWIFFER               | SWIFFER CLEANER                    |  |
| A5SP1003                | 16 TOOTH SPROCKET WITH HUB         |  |
| A5SW7000                | DOOR INTERLOCK SWITCH              |  |
| A5TT4100                | LEFT TICKET TRAY                   |  |
| A5TT4101                | RIGHT TICKET TRAY                  |  |
| AABOBBER-BBW            | BOBBER ASSEMBLY                    |  |
| A5VF4152                | FISH HEAD WITH EYES                |  |
| A5VF4153                | HANDLE COVER VACUUM FORM           |  |
| AACE1605                | SPEAKER JUMPER                     |  |
| AACE1606                | AUX. BOARD TO SOLENOID CABLE       |  |
| AACE1607                | SOLENOID CABLE                     |  |
| AACE1608                | AUX. BOARD TO ENCODER SENSOR CABLE |  |
| AACE1609                | AUX. BOARD TO TICKET TRAY CABLE    |  |
| AACE1610                | COIN DOOR CABLE                    |  |
| AACE1611                | DBA ENABLE CABLE                   |  |
| AACE1612                | DBA POWER CABLE                    |  |
| AACE1613                | MENU BUTTON CABLE                  |  |
| AACE1614                | INTERFACE CABLE                    |  |
| AACE1615                | TICKET DISPLAY/LOW TICKET CABLE    |  |
| AACE1616                | AUX. BOARD TO MOTOR CABLE          |  |
| AACE1617                | LINE FILTER TO POWER STRIP CABLE   |  |
| AACE1618                | AUX. BOARD DOOR SWITCH JUMPER      |  |
| AACE1619                | DOOR SWITCH JUMPER                 |  |
| AACE1620                | POWER SUPPLY TO CHASE LIGHT JUMPER |  |
| AAPS1004                | POWER SUPPLY                       |  |
| AACE1622                | CHASELIGHT WHEEL CABLE             |  |
| AACE1623                | COUPLER TO BOBBER CHASELIGHT CABLE |  |
| AACE1624                | AUX. BOARD TO COUPLER CABLE        |  |
| AACE8811                | SPEAKER CABLE                      |  |
| AAGU4159                | RIGHT GUARD ASSEMBLY               |  |
| AAGU5158                | LEFT GUARD ASSEMBLY                |  |
| AACO1000                | COUNTER                            |  |
| AAJP9090                | BILL ACCEPTOR JUMPER               |  |
| A5CORD11                | 15 FOOT SVGA EXT. CABLE            |  |
| A5ER0001                | EXTRUSION FOR WHEEL                |  |
| A5ME4150                | METAL LEFT WHEEL GUARD             |  |

## PARTS

| PART NUMBER     | DESCRIPTION                        |  |
|-----------------|------------------------------------|--|
| A5ME4151        | METAL RIGHT WHEEL GUARD            |  |
| A5ME4152        | METAL SLIDING WINDOW HANDLE        |  |
| A5ME4153        | METAL SLIDING WINDOW BRACKET       |  |
| A5ME4161        | METAL HANDLE PIVOT ASSEMBLY        |  |
| A5ME4171        | METAL T-HANDLE                     |  |
| A5ME4172        | METAL HANDLE BRACKET               |  |
| A5ME4174        | METAL ROCKET ARM                   |  |
| A5ME4175        | METAL POINTER BRACKET              |  |
| A5ME4179        | METAL LEFT TICKET TRAY BRACKET     |  |
| A5ME4180        | METAL RIGHT TICKET TRAY BRACKET    |  |
| A5ME4181        | METAL BOTTOM FRONT GUARD           |  |
| A5ME4182        | METAL COIN BOX GUIDE               |  |
| A5ME4183        | METAL RIGHT FRONT DOOR             |  |
| A5ME4184        | METAL LEFT FRONT DOOR (COIN ENTRY) |  |
| AAMO4100        | MOTOR                              |  |
| AASO4150        | WHEEL ENGAGING SOLENOID            |  |
| AABK4150        | WHEEL BRAKE                        |  |
| WABBW0030       | BRAKE PAD                          |  |
| AAKIT-BBW-HDWR  | HARDWARE KIT FOR THE MARQUEE       |  |
| AAKIT-BBW1-HDWR | HARDWARE KIT FOR THE SAFETY GUARDS |  |
| AAWD4173        | WHEEL DRIVE SPROCKET ASSEMBLY      |  |
| A5TD1           | TICKET DISPENSER                   |  |
|                 | DECALS AND ACRYLICS                |  |
| A5DE4150        | INSTRUCTION DECAL                  |  |
| A5DE4151        | GREEN DECAL AROUND MONITOR         |  |
| A5DE4152        | BACK LEFT SIDE DECAL               |  |
| A5DE4153        | BACK SIDE RIGHT DECAL              |  |
| A5DE4154        | FRONT LEFT SIDE DECAL              |  |
| A5DE4155        | FRONT RIGHT SIDE DECAL             |  |
| A5DE4156        | TOP LEFT SIDE DECAL                |  |
| A5DE4157        | TOP RIGHT SIDE DECAL               |  |
| A5DE4158        | LEFT HANDLE GUARD DECAL            |  |
| A5DE4159        | RIGHT HANDLE GUARD DECAL           |  |
| A5DE4160        | LEFT SIDE DOOR DECAL               |  |
| A5DE4161        | RIGHT SIDE DOOR DECAL              |  |
| A5DE4162        | LEFT FRONT DOOR DECAL              |  |
| A5DE4163        | RIGHT FRONT DOOR DECAL             |  |
| A5DE4164        | BOTTOM FRONT DECAL                 |  |
| A5DE4165        | SCORING POINTER DECAL (ORANGE)     |  |
| A5DE4166-B      | BLUE SIDE WHEEL DECAL              |  |
| A5DE4166-G      | GREEN SIDE WHEEL DECAL             |  |
| A5DE4166-O      | ORANGE SIDE WHEEL DECAL            |  |
| AADE1601        | TICKET DECAL SET #1                |  |
| AADE1602        | TICKET DECAL SET #2                |  |
| AADE1603        | TICKET DECAL SET #3                |  |
| AADE1604        | TICKET DECAL SET #4                |  |

BAY TEK GAMES, INC.

#### PARTS

| PART NUMBER | DESCRIPTION                   |  |  |  |
|-------------|-------------------------------|--|--|--|
| AADE1605    | TICKET DECAL SET #5           |  |  |  |
| AADE1606    | TICKET DECAL SET #6           |  |  |  |
| AADE1607    | TICKET DECAL SET #7           |  |  |  |
| AADE1608    | TICKET DECAL SET #8           |  |  |  |
| AADE1609    | TICKET DECAL SET #9           |  |  |  |
| AADE1610    | TICKET DECAL SET #10          |  |  |  |
| AADE1611    | TICKET DECAL SET #11          |  |  |  |
| A5DE4171    | PRECAUTION/CAUTION DECAL      |  |  |  |
| A5DE4172-G  | GREEN REFLECTIVE WHEEL FRONT  |  |  |  |
| A5DE4172-P  | PURPLE REFLECTIVE WHEEL FRONT |  |  |  |
| A5DE4173    | CAUTION CASHBOX WARNING DECAL |  |  |  |
| A5DE4174    | CAUTION /INSPECTION DECAL     |  |  |  |
| A5AC4150    | BOBBER FACEPLATE              |  |  |  |
| WABBW0026   | ACRYLIC SIDE WINDOWS          |  |  |  |
| WABBW0027   | FRONT WINDOW                  |  |  |  |
|             | CIRCUIT BOARDS                |  |  |  |
| A5CBDI030   | 19 INCH LCD MONITOR           |  |  |  |
| AACB1900    | I/O BOARD                     |  |  |  |
| AACB1901    | ENCODER SENSOR                |  |  |  |
| AACB1905    | BOBBER CHASE LIGHT BOARD      |  |  |  |
| AAMB6       | MOTHER BOARD                  |  |  |  |
|             | COUPON PRINTER                |  |  |  |
| A5DE4163    | DOOR DECAL                    |  |  |  |
| A5ME4183-2  | METAL DOOR                    |  |  |  |
| A5COPL001   | PLASTIC COVER                 |  |  |  |
| AAPA4100    | 5 ROLLS OF PAPER              |  |  |  |
| AADE1613    | POINT DECAL PACKAGE           |  |  |  |
| A5CORD13    | USB CABLE                     |  |  |  |
| A5PRTH001   | THERMAL PRINTER               |  |  |  |
|             |                               |  |  |  |



**BAY TEK GAMES 1077 E. GLENBROOK DRIVE PULASKI, WI 54162** 920.822.3951 **PARTS AND SERVICE** 920.822.3951 x 1101



## www.baytekgames.com www.baytekgames.com/parts

BAY TEK GAMES, INC.

**BBW-PRO SERVICE MANUAL** 

**C E** 09

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#### **Declaration of Conformity**

| Manufacturer Identification | Equipment Identification |                   |
|-----------------------------|--------------------------|-------------------|
| Bay Tek Games, Inc.         | Big Bass Whe             | el                |
| 1077 East Glenbrook Drive   | Model: AA                | AGM-BBW6-220V     |
| Pulaski, WI 54162           | AA                       | AGM-BBW6-PRO-220V |
| U.S.A.                      |                          |                   |
| http://www.baytekgames.com  |                          |                   |
|                             | Туре:                    | Redemption Game   |

| Council Directive 2004/108/EC  |                | Electromagnetic Compatibility                              |                                |
|--|----------------|--|--------------------------------|
| Emissions Standard:<br>EN55014-1:2006 + A1:2009 + A2:2011  |                | Immunity Standards:<br>EN 55014-2: 1997 + A1:2001+ A2:2008 |                                |
|  |                |  |                                |
| Discontinuous Power  | 30MHz - 300MHz | Radiated Immunity  | IEC61000-4-3:2006-02           |
| Emissions Standards:<br>EN 61000-3-2:2006 + A1:2009 + A2:2009 Current Harmonics<br>EN 61000-3-3:2008 Voltage Flicker |                | EFT  | IEC61000-4-4:2004-07 + A1:2010 |
|  |                | Surge  | IEC61000-4-5:2005-11           |
|  |                | Conducted Immunity   | IEC61000-4-6:2008-10           |
|  |                | Power Dips and Interrupts                                  | IEC61000-4-11:2004-03          |
|  |                |  |                                |

#### Council Directive 2006/95/EC

Low Voltage

Standards:

Household and similar electrical appliances - Safety - Part 1: General requirements, IEC 60335-1:2001 (4th Edition) (incl. Corrigendum 1:2002) +A1:2004 +A2:2006 (incl. Corrigendum 1:2006), and Part 2: Particular requirements for amusement machines and personal service machines, IEC 60335-2-82:2002 (2nd edition) +A1:2008

With differences according to EN 60335-2-82:2003+A1:2008

in conjunction with EN 60335-1:2002+A1:2004+A11:2004+A2:2006+A12:2006

I hereby declare, on behalf of the manufacturer above, that the equipment listed meets the requirements of all applicable Council Directives for CE Marking. Conformance was demonstrated by meeting the requirements of the referenced harmonized Standards.

| Name                  | Title        | Sigņature           | Date      |
|-----------------------|--------------|---------------------|-----------|
| Gaetan Philippon      | President    | Naetan Q Philippon  | 8-31-2012 |
| Email: gphilippon@bay | tekgames.com | Phone: 920-822-3951 |           |

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