



BETSON™
IMPERIAL PARTS & SERVICES



**BETSON IMPERIAL
PARTS & SERVICE
CUSTOMER GUIDE**

WWW.BETSONPARTS.COM

YOUR ONE STOP SHOP FOR ALL YOUR PARTS NEEDS

OFFERING ESSENTIAL PARTS PACKAGES



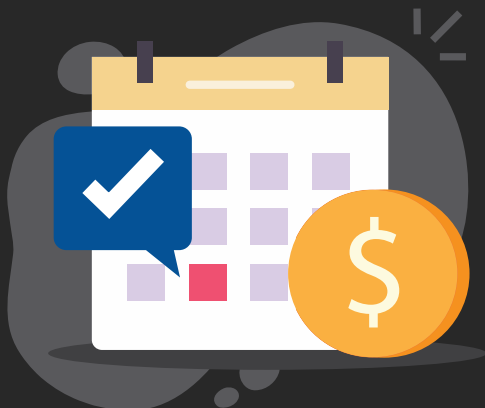
Betson Imperial Parts has the largest inventory in the industry with 20 thousand active SKUs.



Online parts ordering is available round-the-clock and set up is quick and easy.



Stocking up on parts minimizes downtime and costly next day air shipping charges.



**GET SET UP FOR RECURRING
PARTS PURCHASES WITH
SUBSCRIPTIONS. WE OFFER
A NET 30 TERM.**

PARTS PACKAGES

SELECTING THE RIGHT
PARTS PACKAGE
FOR YOUR LOCATION

When purchasing games, you should also be sure to include the following to guarantee and protect your revenue:



Essential Parts Package

The parts package will include parts that have been identified as the most commonly used such as buttons, power supplies, mallets, and pucks. We will also include your consumables or refill items you will need to operate your equipment which usually includes collectible cards, photo film, tokens and more.



CUSTOM DESIGNED FOR YOUR LOCATION

- Parts package tailored for your location
- Discounted shipping costs
- Keep your games up and running
- Ultimate peace of mind – customer has the right to return any unused and unopened parts (from the “Essential Parts Package”) within 6 months of opening for full credit.



CONSUMABLE PARTS EXAMPLES

Our parts and service team offers consumable items that every location should have. These are items that needed in the everyday operation of equipment. Make sure customers are amply stocked on parts to eliminate downtime and prevent next day air shipping charges as well as keep the customers in the game!

PHOTO STUDIO DELUXE



MEDIA KIT

Part Number: F9000

HOT SHOT



REGULATION SIZE BASKETBALL

Part Number: A5BA8703

INJUSTICE ARCADE



CARD BOX OF 700

SERIES 4

Part Number: 999-00065-01

CUSTOMER BENEFITS

TRUCK SHIPMENTS AND TRACKING INFORMATION NOW AVAILABLE FOR BETSON CUSTOMERS ON PARTS AND EQUIPMENT.



TRACK ORDER



FIND OUT THE NUMBER OF SKIDS SHIPPED



DELIVERY STATUS



In an effort to provide the best customer experience, Betson now provides **Automated Truck Shipment Notification** for our customers!

Provided there is an email on file, an automated email with full tracking information will be sent to the account owner and customers email address once the shipment is on its way.

- Shipment notification
- Tracking information
- Estimated delivery date



REGISTER FOR AN ACCOUNT

Send an e-mail to register@betson.com requesting a web account.

New customers will be requested to complete an application form.

Once the application is received and approved, an account will be created.

Instructions will be sent to create your online account, including user name and temporary password.

ORDER PARTS 24/7 AT **BETSONPARTS.COM**

REGISTER NOW AND GET ACCESS TO:

- SUBSCRIPTIONS
- PREFERRED PRICING
- SALES HISTORY
- PAYMENT TERMS
- QUICK CHECKOUT
- ORDER STATUS
- SPECIALS

Betson Imperial Parts & Service company provides real time service and on time shipping to thousands of customers. Betson offers a parts purchasing website at www.betsonparts.com so your staff can purchase parts at any time with ease and convenience.

Betsonparts.com offers easy access to the parts that keep equipment running smoothly. With access to over tens of thousands of parts, we can help service a wide range of equipment quickly.

BETSON™

IMPERIAL PARTS & SERVICES

CONTACT US

VISIT betsonparts.com

CALL BETSON PARTS 1-800-828-2048

EMAIL BETSON PARTS orders@betson.com

CALL CUSTOMER SERVICE 1-800-768-8952

EMAIL CUSTOMER SERVICE service@betson.com

