



ATTENTION NOTICE

We suggest that all operators with Virtual Rabbids UHD should make the following modification to the headset covers:



REASON FOR THE CHANGE: Some operators have experienced intermittent laggy video on the top monitor and loss of video in the headsets. This has been determined to be caused by either a loose or failed All-in-One cable. This modification will remove the possibility of a loose cable at the headset connection.

TOOLS REQUIRED:

- *Small cable tie (black would look best)*
- *1/8" drill bit*
- *Drill driver*
- *Phillips screwdriver OR 2.5mm Allen wrench (some headset models' hardware differs)*
- *Side cutters*



STEPS TO MAKE THIS CHANGE:

1. Remove the cable cover from the headset cover by removing the two screws.



2. Drill two holes in the area shown below, using a 1/8" drill bit and drill driver.



3. Thread a small cable tie through one hole, under the All-in-One cable and back up through the opposite hole. Do not tighten the cable tie before reading the next step.



4. Refasten the cable cover screws prior to tightening the cable tie.



1. Once the cable tie is tightened, remove the excess length of cable tie with a pair of side cutters. Modification is complete.

For any questions or if needing assistance, please contact LAI Games Support Department at support@laigames.com or 469-521-7000 extension 2