

MANUFACTURER WARRANTY POLICIES

BETSON™

www.betson.com

ADRENALINE AMUSEMENTS:

1 year on machines. New CPU's are 90 days, and refurbished CPU's and touchscreens are 30 days.



AMI ENTERTAINMENT:

2 years on electronic circuit board, electrical & mechanical. 1 year on core computer motherboards, LCD displays, touchscreen sensors, touchscreen controller, and a lifetime warranty on hard drives. Anything sold after 5/1/16 had 2 year warranty on cores.



AMERICAN CHANGER:

2 years on bill acceptors and 1 year on hoppers and main board.



ANDAMIRO:

1 year for electronic boards and monitors and 6 months on moving parts



APPLE INDUSTRIES:

1 year for all parts (except for light bulbs & cabinet wheels).



ARACHNID:

(i) 90 days for electronic package, (ii) 9 months for monitor, (iii) 1 year darthead assy, 30 days cabinet & cabinet & cabinet components.



AMS:

3 years on refrigeration units, fans, control board and sensors. 1 year on harnesses, display & keypad.



AUTOMATIC PRODUCTS:

Usually 2 years, but it depends on the part.



BAY TEK ENTERTAINMENT:

6 months on new games that can be extended an additional 3 months by the end customer filling out a registration card. 1 month on parts & service.



BARRON GAMES:

120 day limited warranty against manufacture defect.



BENCHMARK:

1 year front to back, top to bottom on parts except for balls. Benchmark covers the cost of shipping for the first 90 days. Spare parts are warrantied for 90 days.



BOB'S SPACE RACERS:

1 year.



CHICAGO GAMING:

180 days (6 months). 90 days on repairs.



COASTAL AMUSEMENTS:

6 months. 1 year on cranes.



COAST TO COAST:

180 days (6 months). 90 days on repairs.



CRANE MERCH:

180 days (6 months). 90 days on repairs.



DELTRONIC LABS:

1 year on all ticket dispensers and ticket eaters for electronics, and 90 days for mechanical.



ELAUT:

1 year.



FAMILY FUN COMPANIES:

90 days from time customer puts it on the game room floor.



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GLOBAL VR:



1 year.

INCREDIBLE TECHNOLOGIES:

1 year on major components and 90 days on trackball and buttons.



INNOVATIVE CONCEPTS IN ENTERTAINMENT (ICE):

6 months on main boards & motors. 1 year on monitors. 90 days on all other parts.



JENNISON:

1 year on electrical & mechanical defects. All replacements 90 day warranty from delivery date.



KALKOMAT:

1 year limited warranty.



HELIX LEISURE (LAI GAMES):

90 days that can be extended for 3 more months if registered online as of 9/19/19.



NAMCO:

90 days from the date of shipment.



PLAY IT (SEGA):



90 days.

RAW THRILLS:

1 year on electronic parts and 90 days on guns and guitars.



SANDEN VENDO:

1 year from date of installation but not to exceed 15 months from date of shipment, 5 years on compressors.



SMART INDUSTRIES:

1 year.



STERN PINBALL:

2 months on printed circuit board and 9 months on matrix display boards.



TEAM PLAY:

6 months.



THE REALLY BIG CRANE COMPANY:

1 year on electronic parts and 90 days on consumables.



TRIOTECH AMUSEMENTS:

1 year. 6 months on the after sale market part (some can be 1 year).



U-SELECT-IT:

2 years.



UNIVERSAL SPACE (UNIS):

6 months.



VALLEY DYNAMO:

1 year on everything except for batteries. 90 days on batteries.



For More Information:

(800) 524-2343 | sales@betson.com
www.betson.com

*Warranties May Change Without Notice